# **INVESTOR PRESENTATION MAGYAR TELEKOM GROUP – JULY 2013**



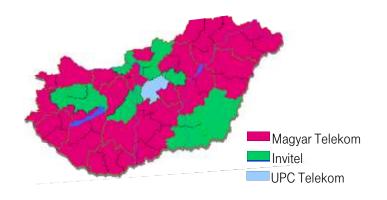
# STRATEGY, OUTLOOK AND GUIDANCE

# **OVERVIEW - MAGYAR TELEKOM GROUP AT A GLANCE**

#### International presence



#### **Incumbents in Hungary**



#### **Overview**

Leading telecommunications operator in Hungary, Macedonia and Montenegro

Majority owned by Deutsche Telekom (59.2%)

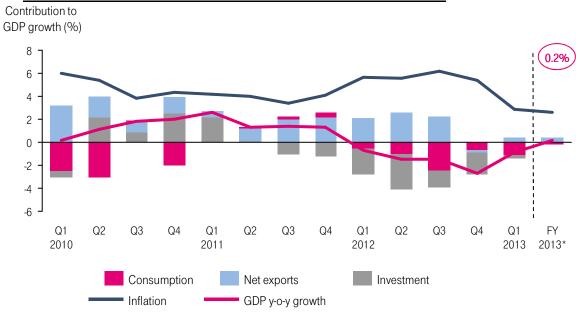
EUR 1.2 bn market capitalization as at July 2013

#### Stock exchange listings

- primary listing on the Budapest Stock Exchange
- Level I ADR program, ADSs traded on the OTC Market

# **HUNGARIAN ECONOMIC ENVIRONMENT**

#### Growth structure and wages



<sup>\*</sup> European Commission May 2013 forecast

#### Additional taxes levied on Magyar Telekom



#### **Economic challenges**

# Continued deleveraging keeps internal demand low

- GDP performance dependent on export dynamics
- continued decline in household spending due to the weakening HUF and high unemployment has put pressure on consumption
- MT financials strongly correlated with trends in domestic demand

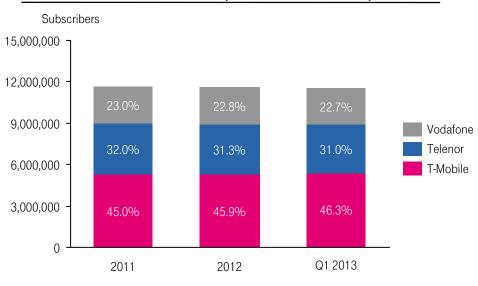
# Tax burdens introduced to reduce budget deficit

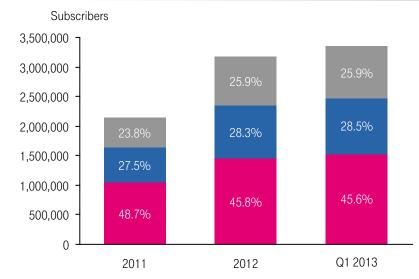
- special, revenue-based sector tax levied on a temporary basis between 2010-2012
- traffic-based permanent telecom tax introduced from July 2012 and increased from August 2013
- permanent tax on utility and telecom networks levied from 2013

# MARKET POSITIONS ON THE HUNGARIAN TELECOMMUNICATION MARKET

Mobile voice market shares (based on total SIMs)

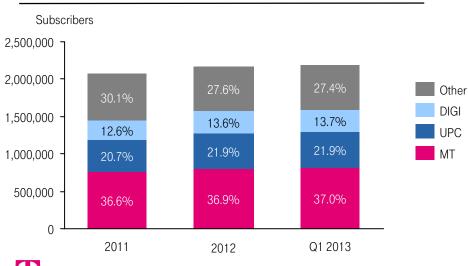
#### Mobile broadband market shares (based on total SIMs)

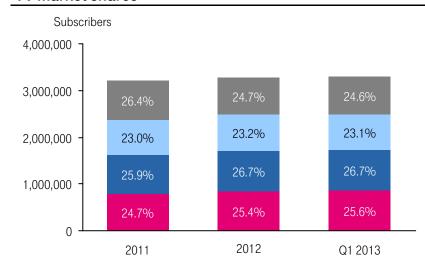




#### Fixed broadband market shares\*

TV market shares\*



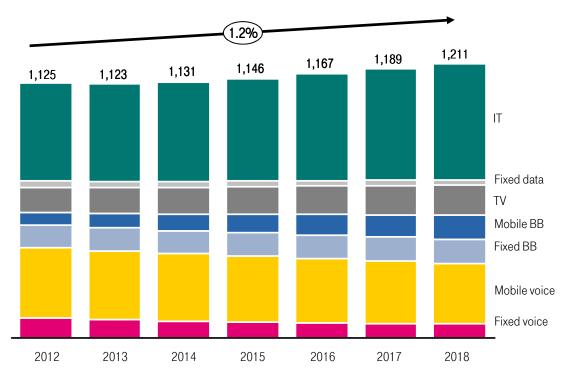


LIFE IS FOR SHARING.

 $\hbox{``based on the total fixed BB/TV market estimated by the National Media and Infocommunications Authority}$ 

# **HUNGARIAN ICT REVENUE TRENDS**

#### Hungarian ICT market development (HUF bn)



#### **ICT** market

# Hungarian ICT market is expected to expand moderately

- CAGR of ca. 1% expected between 2012 and 2018
- growth to be mainly driven by mobile broadband and IT services
- continued decline in traditional voice revenues

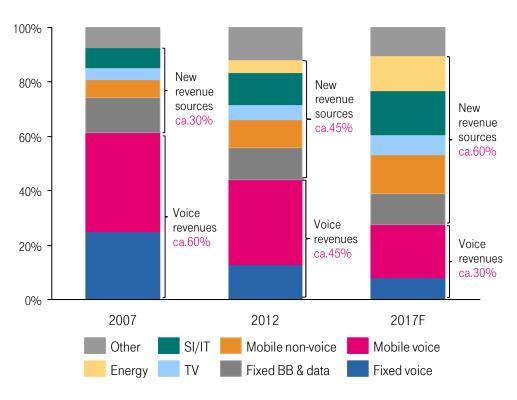
Source: Magyar Telekom and IDC estimates, April-2013

### Magyar Telekom's revenue market share

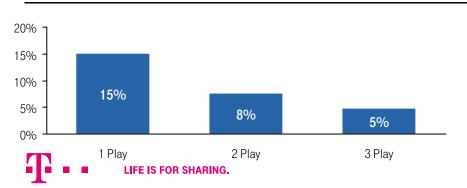
- Magyar Telekom has a blended market share of 46% in the retail telco market in Hungary
- supported by 17% market share in the IT service market

# **MAGYAR TELEKOM'S REVENUE MIX**

#### Transformation of Magyar Telekom's Hungarian revenue mix



#### Average annual churn level



#### Revenue turnaround

# Significant revenue potential from non-core activities

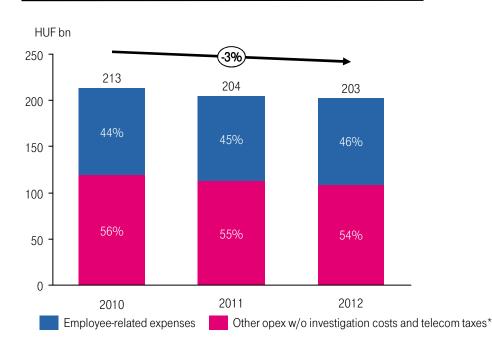
- revenues from new services expected to surpass traditional voice revenues within the next few years
- demand for our energy service exceeding expectations
- strong growth in equipment sales revenues
- further new services to be launched

#### Non-core activities positively effect retention

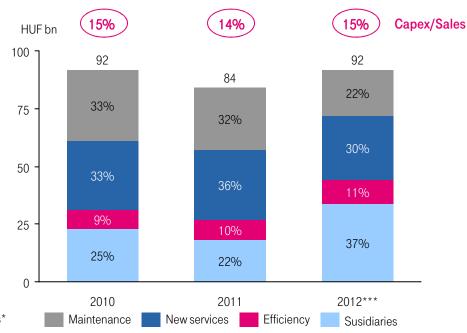
- 85% of TV customers are 2Play or 3Play package subscribers
- fixed churn decreases further with energy contracts
- 45% of energy customers have 3Play package

# **OPEX AND CAPEX DEVELOPMENTS**

#### Cost structure



#### Capex structure



#### **Continuous savings**

- TWM (Total Workforce Management) savings\*\*:
  - HUF 3.4 bn in 2012 compared to 2010
  - HUF 5.8 bn in 2013 compared to 2011
- cost efficiency improvements reflected in the decline in other operating expenses

#### **Efficiency measures dominate Capex spending**

- major part of Capex is spent on network modernization
- internal efficiency projects were accelerated
- HUF 10.7 bn to be paid for a new Macedonian headquarter in 6 annual installments (accounted for as book Capex in 2012)

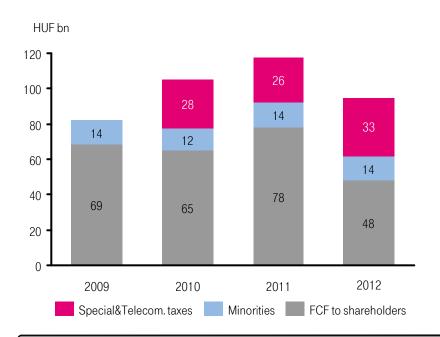
<sup>\*</sup>including bad debt expenses (reclassified as direct expense from 2011)

<sup>\*\*</sup>technical changes in the TWM cost structure distort comparability

<sup>\*\*\*</sup>excluding spectrum license fee

# FREE CASH FLOW AND DIVIDENDS

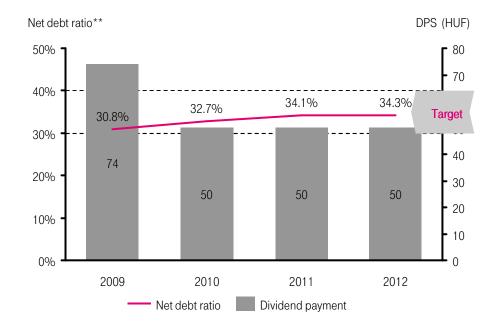
#### Free cash flow\* generation



### Free cash flow generation

- FCF declined in 2012 due to a number of exceptional costs:
  - spectrum acquisition (HUF 10.9 bn)
  - DOJ/SEC settlement (HUF 22.1 bn)
  - new telecom tax introduced in July 2012 (HUF 8.7 bn)
- partially mitigated by proceeds from Pro-M sale (HUF 20 bn)

#### **Dividend payment**



#### **Dividend policy**

- in order to maintain an efficient capital structure, we have a net debt ratio target of 30-40%
- 12% dividend yield based on the share price of HUF 407 at February 28, 2013)



<sup>\*</sup>defined as Operating CF + Investing CF adjusted for proceeds from/payments for other financial assets

<sup>\*\*</sup>defined as net debt / total capital

# **PUBLIC TARGETS FOR 2013 AND Q1 RESULTS**

#### 2013 targets

#### Q1 2013 results

#### Revenue

#### approximately flat

- pressure on real disposable income to lead to a further decline in household consumption
- spending power in the business sector is expected to remain limited
- higher energy and equipment sale revenues

# 9-12% decline\*

- changing revenue mix with increasing proportion of sales made up by lower margin services
- negative direct margin on energy service due to cut in the regulated prices
- agressive price competition in Macedonia

#### +6.8%

- strong contribution from energy services due to heating season
- higher revenues from SI/IT and fixed and mobile equipment sales
- positive impact of price increases in H2 2012

#### -24.3%

- booking the full annual utility tax of HUF 7.3bn
- EBITDA decline w/o utility tax is 10.1%

**EBITDA** 

decline

\*changed from 4-7%

#### CAPEX\*\*

\*\*excluding spectrum license fee

#### ca. 5% decline

- network modernization, LTE roll-out
- internal efficiency programs

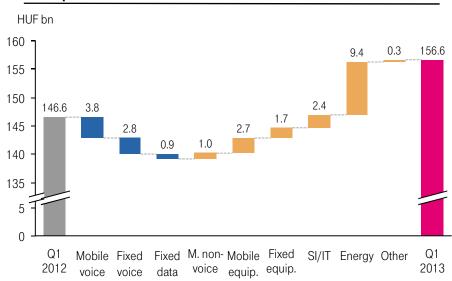
#### +29.4%

- launch of the new CRM system in April
- different within-year dynamics



# Q1 2013 GROUP RESULTS – REVENUES AND EBITDA

#### **Group revenues**

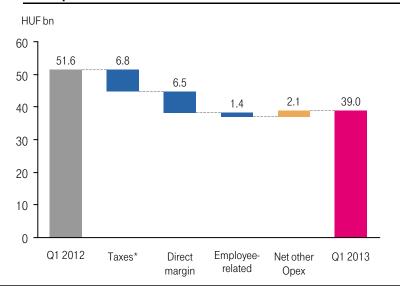


#### Revenue development

#### Group revenues up by 6.8% y-o-y

- strong contribution from energy service revenues
- increase in contribution from mobile internet revenues and smartphone sales
- higher fixed equipment revenues thanks to the success of TV set and tablet sales
- fixed and mobile voice revenue decline reflect depressed household consumption and MTR cuts
- decrease in fixed data revenues primarily due to public sector insourcing

#### **Group EBITDA**



#### **EBITDA** development

#### EBITDA down 24.3% y-o-y

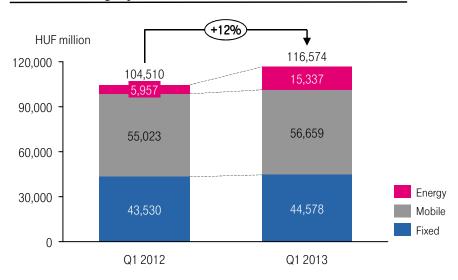
- HUF 7.3 billion accounted in relation to the utility tax
- further erosion of traditional voice and data revenues
- negative margin of energy services due to the 10% cut in regulated energy prices effective from January
- lower direct margin contribution of equipment sales and SI/IT
- cost cutting measures partly mitigate margin erosion

<sup>\*</sup>special, telecom and utility taxes

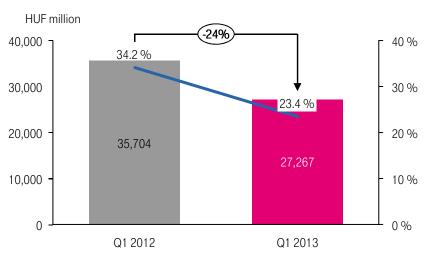
# **Q1 2013 RESULTS**

# **TELEKOM HUNGARY – FINANCIAL PERFORMANCE**

#### **Telekom Hungary revenues**



#### **EBITDA** and margin



#### **Telekom Hungary**

#### Fixed line revenues up by 2%

 higher revenues from equipment sales and TV services compensating for voice revenue erosion

#### Mobile revenues increased by 3%

 higher non-voice and equipment revenues offset the decreasing tariffs and MTR rates

#### significantly higher energy retail revenues

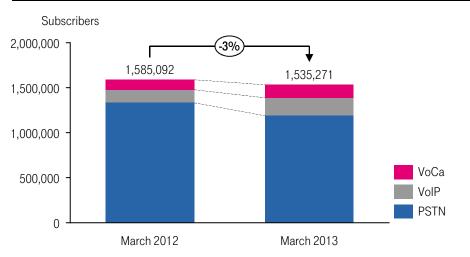
increasing number of PODs

#### Decrease in EBITDA of 24%

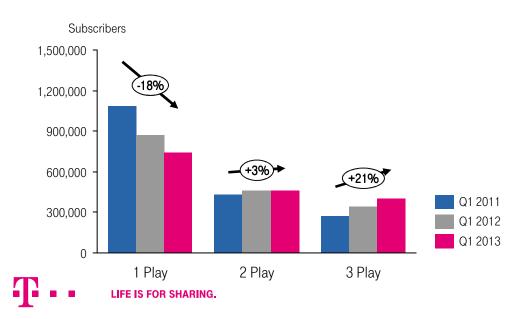
- booking of HUF 6.8bn of utility tax, w/o that EBITDA decline is 5%
- energy service has negative EBITDA margin due to the 10% cut in regulated prices
- cost savings in other opex and employee related expenses

# **HUNGARY – FIXED VOICE MARKET**

#### Telekom Hungary fixed voice subscribers



#### Multi-Play developments





#### Market trends

- significant reduction in fixed voice churn due to the retention benefit of:
  - Hoppá package
  - 2Play/3Play offers
  - retail **energy** bundling
- decline in 1Play customer base to 46%

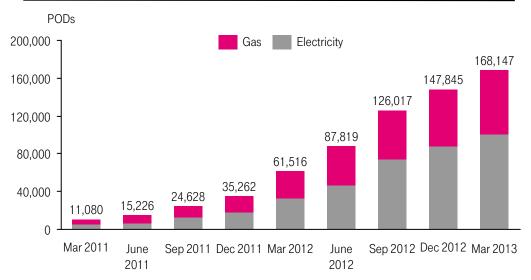
# KPIs (changes Q1-o-Q1)

- ARPU: HUF 2,792 (-5%)
- Fixed MOU: 196 (+3%)

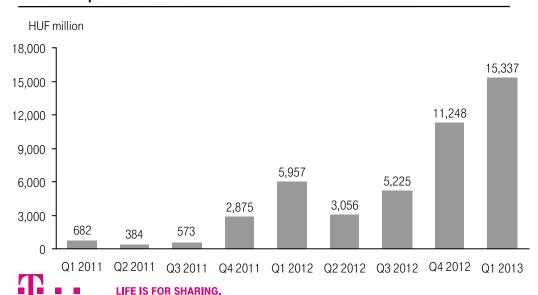
# **HUNGARY – ENERGY RETAIL**

# 2

#### Gas and electricity points of delivery (POD)



#### Revenue performance



#### Market trends

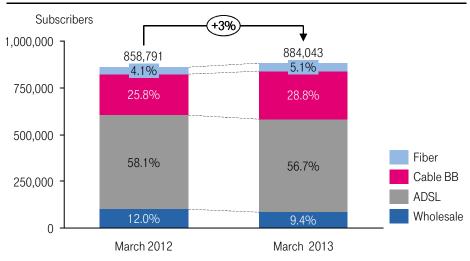
- soft launch in 2010, nationwide from April 2012
- customers receive discounts of 3-8% on their energy bill depending on the number of fixed line services they subscribe to
- retention impact is significant: fixed churn decreases further with energy contract
- success of the retail energy business demonstrated by a significant increase in the number of energy delivery points
- 45% of energy customers subscribe to a 3Play package
- energy market is strongly seasonal

# **HUNGARY – FIXED BROADBAND AND TV MARKET**

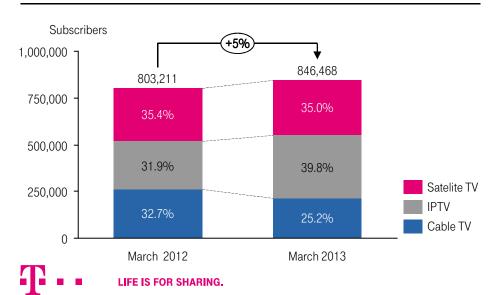




#### T-Home fixed broadband subscriber breakdown



#### T-Home TV subscriber breakdown



#### Market trends

- broadband market growth driven by cable and fiber, while ADSL is slightly decreasing
- internet service portfolio restructured to support fixed broadband market share
- TV ARPU supported by increasing ratio of interactive IPTV customers
- significant migration from cable to IPTV
- **3Play offers** from HUF 7,640/month (EUR 26)

## KPIs (changes Q1-o-Q1)

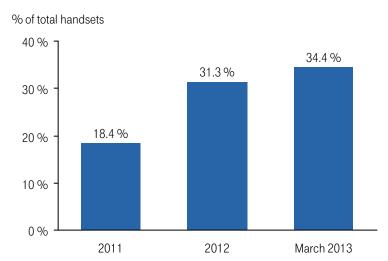
- Broadband ARPU: HUF 3,702 (-4%)
- TV ARPU: HUF 3,073 (+0.4%)

# **HUNGARY – MOBILE MARKET**

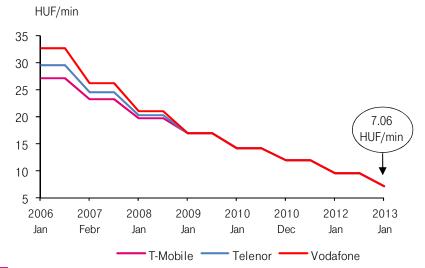
# E



#### T-Mobile smartphone penetration



#### Mobile termination rate cuts



#### Market trends

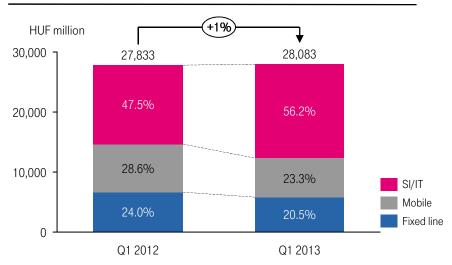
- **improving customer mix**: y-o-y increase in postpaid ratio to 47% from 46%
- smartphone sales reached 68%
- broadband subscription attach rate at ca. 83%
- full LTE coverage in Budapest and 65 additional towns in Hungary
- MTR cut: 25% from Jan 2013 to 2.4 eurocents

## KPIs (changes Q1-o-Q1)

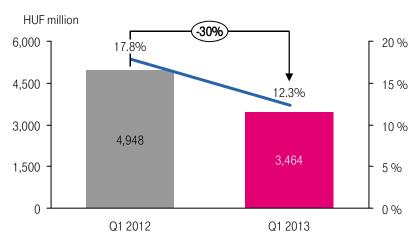
- ARPU: HUF 3,245 (-3%)
- Mobile MOU: 156 (-2%)
- SAC/gross add: HUF 5,755 (+3%)
- SRC/retained customer: HUF 13,714 (+1%)
- VAS within ARPU: HUF 827 (+6%)

# T-SYSTEMS HUNGARY – FINANCIAL PERFORMANCE

#### Revenues



#### **EBITDA** and margin



#### **T-Systems Hungary**

#### Falling voice and data revenues

- lower usage on fixed voice and data networks
- continued pressure on tariff levels

#### 19% increase in SI/IT revenues

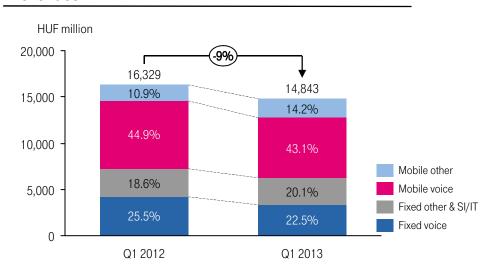
- higher amount of infrastructure and application projects
- leading market position with 16% market share

#### EBITDA margin declined by 5 ppt

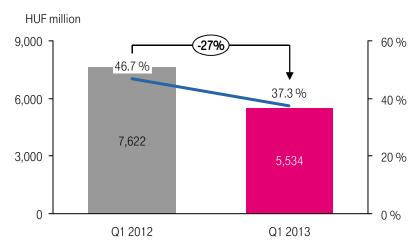
- booking of HUF 0.5bn utility tax, w/o that EBITDA decline was 17%
- decline of the higher margin telecommunication revenues
- shift in SI/IT to lower margin projects

# **MACEDONIA – FINANCIAL PERFORMANCE**

#### Revenues



#### **EBITDA** and margin



#### Macedonia

#### Mobile revenues under pressure

- strong price competition
- MOU up due to increasing volume of bundled minutes
- #1 position maintained with 48% market share

#### Fixed voice hit primarily by cable competition

 restructured service portfolio featuring attractively priced bundled offers

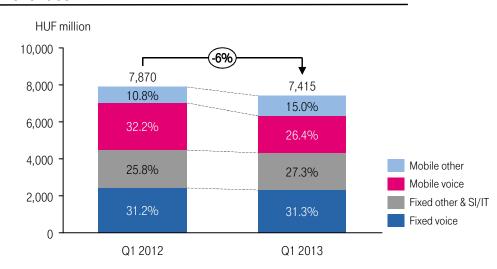
EBITDA reflects severe price pressure in both fixed and mobile business

### KPIs (changes Q1-o-Q1)

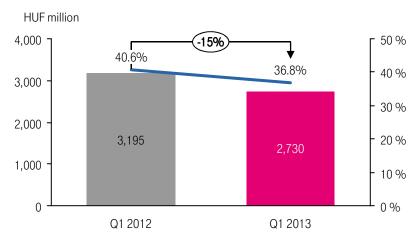
- Fixed churn: 7%
- Fixed outgoing traffic: -16%
- Mobile ARPU: HUF 2,136 (-4%)
- Mobile MOU: 179 (+23%)

# **MONTENEGRO – FINANCIAL PERFORMANCE**

#### Revenues



#### **EBITDA** and margin



#### Montenegro

#### Competitive mobile market

- unfavorable economic environment and SIM based tax put pressure on retail voice revenues
- lower wholesale revenues driven by 43% cut in interconnection tariffs in January 2013
- 35% market share on the mobile voice market

#### Stable performance of the fixed segment

- growing TV revenues
- mobile substitution leading to lower usage

EBITDA decline of 15% due to the SIM based tax and one-off items

## KPIs (changes Q1-o-Q1)

- Fixed churn: 2%
- Mobile ARPU: HUF 2,743 (-14%)
- Mobile MOU: 162 (+7%)

# **FINANCIALS**

# MAGYAR TELEKOM - CONSOLIDATED INCOME STATEMENT

HUF million	1Q 2012	1Q 2013	Change
Mobile revenues	73 586	73 213	-0.5%
Fixed line revenues	55 449	54 047	-2.5%
System Integration/Information Technology revenues	11 656	14 012	20.2%
Revenue from Energy Services	5 957	15 337	157.5%
Revenues	146 648	156 609	6.8%
Direct costs	(43 006)	(59 504)	38.4%
Employee-related expenses	(21 218)	(22 601)	6.5%
Depreciation and amortization	(25 312)	(24 779)	-2.1%
Hungarian telecommunications and other crisis taxes	(6 085)	(5 529)	-9.1%
Utility tax	0	(7 321)	n.a.
Other operating expenses	(25 562)	(23 483)	-8.1%
Total operating expenses	(121 183)	(143 217)	18.2%
Other operating income	799	856	7.1%
Operating profit	26 264	14 248	-45.8%
Net financial expenses	(7 600)	(7 745)	1.9%
Share of associates' profits	0	0	n.a.
Profit before income tax	18 664	6 503	-65.2%
Income tax	(3 724)	(3 574)	-4.0%
Profit for the period	14 940	2 929	-80.4%
Non-controlling interests	1 922	1 234	-35.8%
Equity holders of the Company (Net income)	13 018	1 695	-87.0%



# **MAGYAR TELEKOM - CONSOLIDATED BALANCE SHEET**

HUF million	Mar 31, 2012	Mar 31, 2013	Change
Current assets	223 028	231 042	3.6%
Cash and cash equivalents	41 364	34 799	-15.9%
Other current financial assets	38 259	42 560	11.2%
Non current assets	863 704	845 670	-2.1%
Property, plant and equipment - net	521 526	505 277	-3.1%
Intangible assets	315 305	314 685	-0.2%
Total assets	1 086 732	1 076 712	-0.9%
Equity	559 752	521 970	-6.7%
Current liabilites	253 926	251 038	-1.1%
Financial liabilities to related parties	64 908	25 947	-60.0%
Other financial liabilities	64 714	62 898	-2.8%
Non current liabilites	273 054	303 704	11.2%
Financial liabilities to related parties	216 121	165 830	-23.3%
Other financial liabilities	17 504	5 531	-68.4%
Total equity and liabilites	1 086 732	1 076 712	-0.9%



# **MAGYAR TELEKOM - CONSOLIDATED CASHFLOW STATEMENT**

HUF million	Mar 31, 2012	Mar 31, 2013	Change
Net cash generated from operating activities	22 255	13 003	-41.6%
Investments in tangible and intangible assets	(23 841)	(16 712)	-29.9%
Adjustments to cash purchases	(13 974)	(3 875)	-72.3%
Purchase of subsidiaries and business units	(23)	0	n.a.
Cash acquired through business combinations	0	0	n.a.
Payments for / proceeds from other financial assets - net	21 781	12 716	-41.6%
Proceeds from disposal of subsidiaries	84	0	n.a.
Proceeds from disposal of PPE and intangible assets	261	165	-36.8%
Net cash used in investing activities	(15 712)	(7 706)	-51.0%
Dividends paid to shareholders and minority interest	(27)	(10)	-63.0%
Net payments of loans and other borrowings	21 395	13 473	-37.0%
Net cash used in financing activities	21 368	13 463	-37.0%
Free cash flow*	(15 238)	(7 419)	-51.3%

<sup>\*</sup> Free cash flow defined as Net cash generated from operating activities plus Net cash used in investing activities, adjusted with Proceeds from / (Payments for) other financial assets

# For further questions please contact the IR department:

#### **Investor Relations**

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Abbreviations: 3G: third generation, 4G: fourth generation, ARPU: average revenue per user, BB: broadband, CUG: closed user group, HQ: headquarters, HSDPA: high-speed downlink packet access, IC: interconnection, IP: internet protocol, IT: information technology, LTE: long term evolution, LTO: local telecommunication operator, MOU: minutes of use, NGN: next generation network, NRA: National Regulatory Authority, POD: points of delivery, RIO: reference interconnection offer, RPC: revenue producing customer, SI: system integration, SIM: subscriber identity module, SMP: significant market power, Special influences: investigation- and headcount reduction-related expenses, Tetra: Terrestrial Trunked Radio, TWM: Total Workforce Management, UMTS: Universal Mobile Telecommunication System, VAS: value added services, VoCaTV: Voice over Cable TV, WiMax: Worldwide Interoperability for Microwave Access, WS: wholesale

HUF/EUR exchange rate: 295.5 (average Q1 2013)

In addition to figures prepared in accordance with IFRS, Magyar Telekom also presents non-GAAP financial performance measures, including, among others, EBITDA, EBITDA margin, and net debt. These non-GAAP measures should be considered in addition to, but not as a substitute for, the information prepared in accordance with IFRS. Non-GAAP financial performance measures are not subject to IFRS or any other generally accepted accounting principles. Other companies may define these terms in different ways. For further information relevant to the interpretation of these terms, please refer to the chapter "Reconciliation of pro forma figures", which is posted on Magyar Telekom's Investor Relations webpage at www.telekom.hu/investor\_relations.