# MAGYAR TELEKOM GROUP RESULTS PRESENTATION

May 13, 2020



# **DISCLAIMER**

This investor presentation contains forward-looking statements. Statements that are not historical facts, including statements about our beliefs and expectations, are forward-looking statements. These statements are based on current plans, estimates and projections, and therefore should not have undue reliance placed upon them. Forward-looking statements speak only as of the date they are made, and we undertake no obligation to update publicly any of them in light of new information or future events.

Forward-looking statements involve inherent risks and uncertainties. We caution you that a number of important factors could cause actual results to differ materially from those contained in any forward-looking statement. Such factors are described in, among other things, our Annual Reports for the year ended December 31, 2019 available on our website at http://www.telekom.hu.

In addition to figures prepared in accordance with IFRS, Magyar Telekom also presents non-GAAP financial performance measures, including, among others, EBITDA, EBITDA margin, and net debt. These non-GAAP measures should be considered in addition to, but not as a substitute for, the information prepared in accordance with IFRS. Non-GAAP financial performance measures are not subject to IFRS or any other generally accepted accounting principles. Other companies may define these terms in different ways. For further information relevant to the interpretation of these terms, please refer to the chapter "Reconciliation of pro forma figures", which is posted on Magyar Telekom's Investor Relations webpage at www.telekom.hu/investor\_relations.

# **MEASURES IN RESPONSE TO COVID-19**

#### Offers

- Promotional mobile data offers
- Zero rated educational content
- Additional TV content free of charge
- Promotional voice offers for 65+
- Donations to socially disadvantaged groups

#### Operation

- Optimization of sales channels
- Increasing online sales and customer care
- Majority of employees working remotely
- Growing importance of digitalization

#### Network

- Monitoring capacity levels
- Servicing to facilitate increased demand in the public and corporate segments



## #DigitalCooperation

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# Q1 2020 HIGHLIGHTS

#### Network

- Accelerated fiber rollout
- Acquisition of 5G licenses and launch of commercial 5G service



48% gigabit capable network

#### **Services**

- Continuous shift to higher bandwidth fixed broadband subscriptions
- Strong increase in mobile data usage

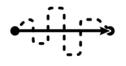


+56%

fixed broadband customers sign up for >100 Mbps package

### **Optimization**

- Continued agile transformation process
- Reduction in total headcount



Agile

cross functional working practices

#### North Macedonia

- Sustained positive trends in customer developments
- Increased focus on cost control measures

#1

Fixed line operator







9% Cut in Group



35% of home customers have integrated package

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# Q1 2020 RESULTS AND FINANCIAL TARGETS

		Results (change y-o-y)	Target 2020
REVENUE	<ul> <li>Continued growth in telecommunication service revenues</li> <li>SI/IT revenue contraction reflects further decline in public sector demand</li> <li>Marginal negative effect of Covid-19</li> </ul>	HUF 159.3 bn (+0.2%)	Broadly stable
EBITDA AL	<ul> <li>Higher interconnect costs and telecom tax due to growing usage</li> <li>Elevated bad debt levels</li> <li>Savings in indirect costs mitigate higher severance expenses</li> </ul>	HUF 40.9 bn (+1.1%)	Increase of 1%-2%
CAPEX <sup>1</sup>	<ul> <li>Strong increase in investments related to fiber rollout and installations in Hungary</li> <li>Higher TV content capitalization in Macedonia</li> <li>More even quarterly distribution vs 2019</li> </ul>	HUF 21.4 bn (+50.4%)	Broadly stable
FCF <sup>2</sup>	<ul> <li>Lower level of decline in working capital offset by higher capex and absence of real-estate income</li> <li>First quarter typically seasonally weak due to higher supplier outpayments</li> </ul>	HUF-18.3 bn (-23.3%)	Ca. 5% growth

<sup>1</sup> EXCLUDING SPECTRUM LICENSE FEES AND CAPEX RELATED TO RIGHT OF USE ASSETS

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LIFE IS FOR SHARING.

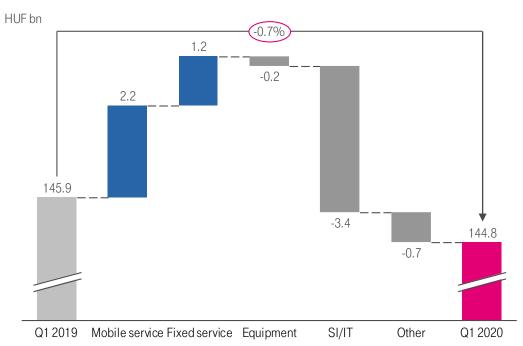
3M 2020

<sup>2</sup> EXCLUDING SPECTRUM LICENSE FEES

## **HUNGARIAN FINANCIAL DEVELOPMENTS**

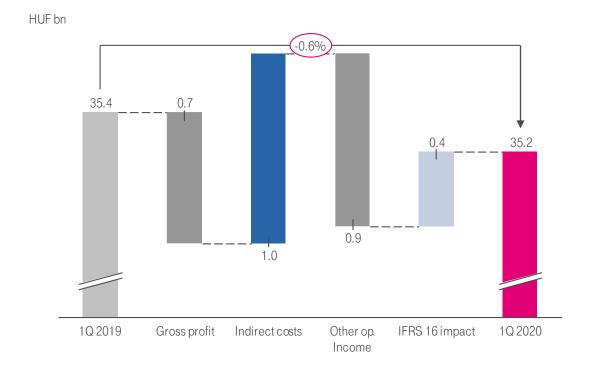
#### **REVENUES**

- Telecommunication service revenue growth continues
- Decline in equipment sales revenues due to initial impacts of Covid-19
- SI/IT revenue decline driven by lower level of project deliveries to the public sector

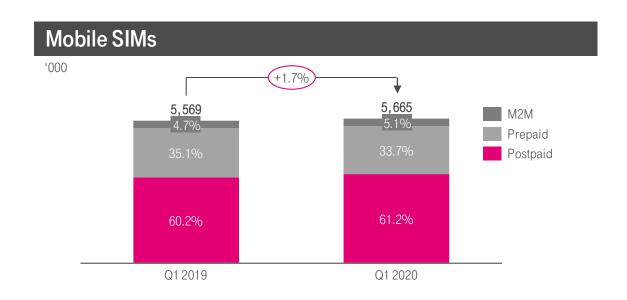


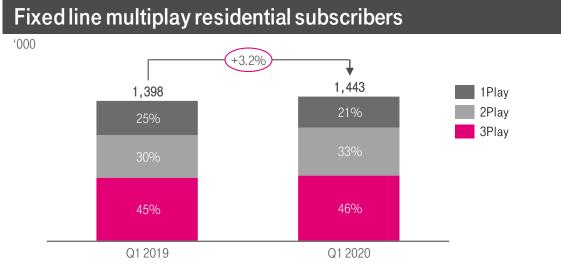
#### **EBITDAAL**

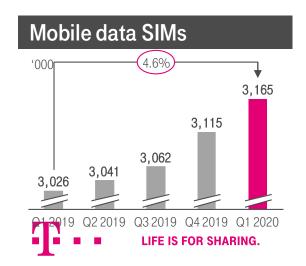
- Gross profit decline as a result of:
  - Lower SI/IT contribution
  - -Higher bad debt
  - Negative FX and telecom tax impact
- Cost optimization mostly offset by absence of real-estate income

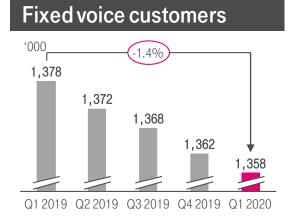


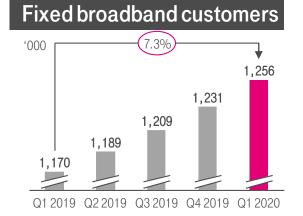
## **HUNGARY - CUSTOMER DEVELOPMENTS**

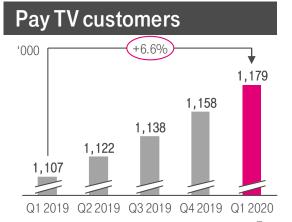




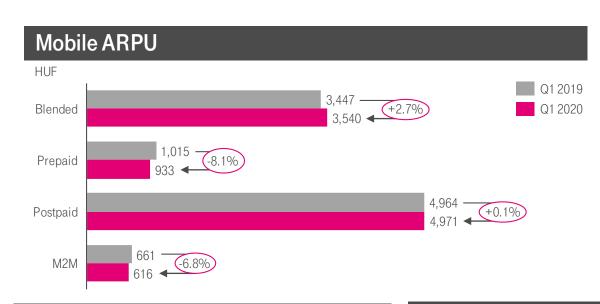


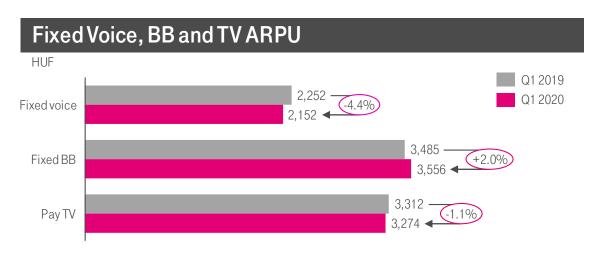




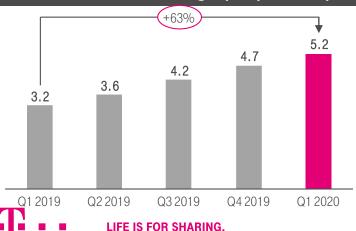


# **HUNGARY - AVERAGE USAGE & ARPU DEVELOPMENTS**

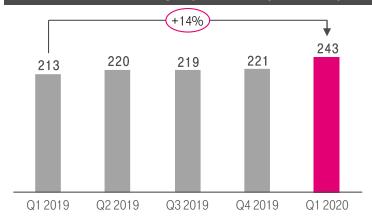




## Mobile broadband usage (GB/month)



## Mobile voice usage (minutes/month)

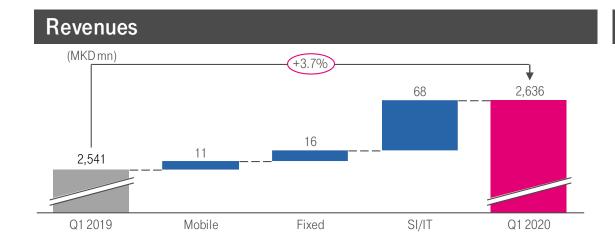


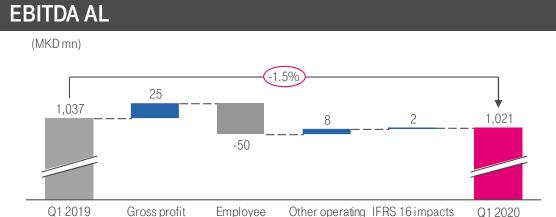
#### Fixed voice usage (minutes/month)



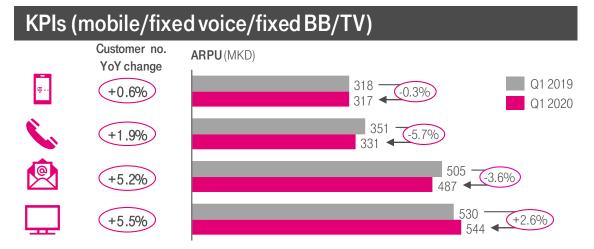
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## **NORTH MACEDONIA**





exp(net)



Telecommunication service revenue growth continues

related exp.

- Strong SI/IT growth stemming from public sector project deliveries
- Profitability impacted by severance expenses related to voluntary leave program
- Positive customer developments maintained
- Price levels under competitive pressure
- Initial negative effects of Covid-19 on visitor revenues and bad debt expenses

## For further questions please contact the IR department:

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