# Leading market positions maintained despite intensifying competition





Nine months 2004 results

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# Agenda

### Overview, nine months 2004 highlights

Segment analysis, 2004 outlook

Mid-term strategic targets, dividend policy

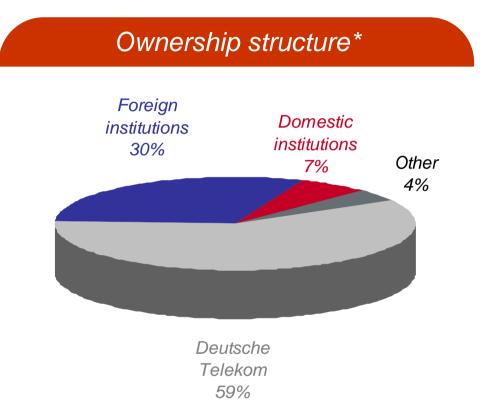
This presentation contains forward-looking statements. Statements that are not historical facts, including statements about our beliefs and expectations, are forward-looking statements. These statements are based on current plans, estimates and projections, and therefore you should not place undue reliance on them. Forward-looking statements speak only as of the date they are made, and we undertake no obligation to update publicly any of them in light of new information or future events.

Forward-looking statements involve inherent risks and uncertainties. We caution you that a number of important factors could cause actual results to differ materially from those contained in any forward-looking statement. Such factors are described in, among other things, our Annual Report on Form 20-F for the year ended December 31, 2003 filed with the U.S. Securities and Exchange Commission.



# Matáv at a glance

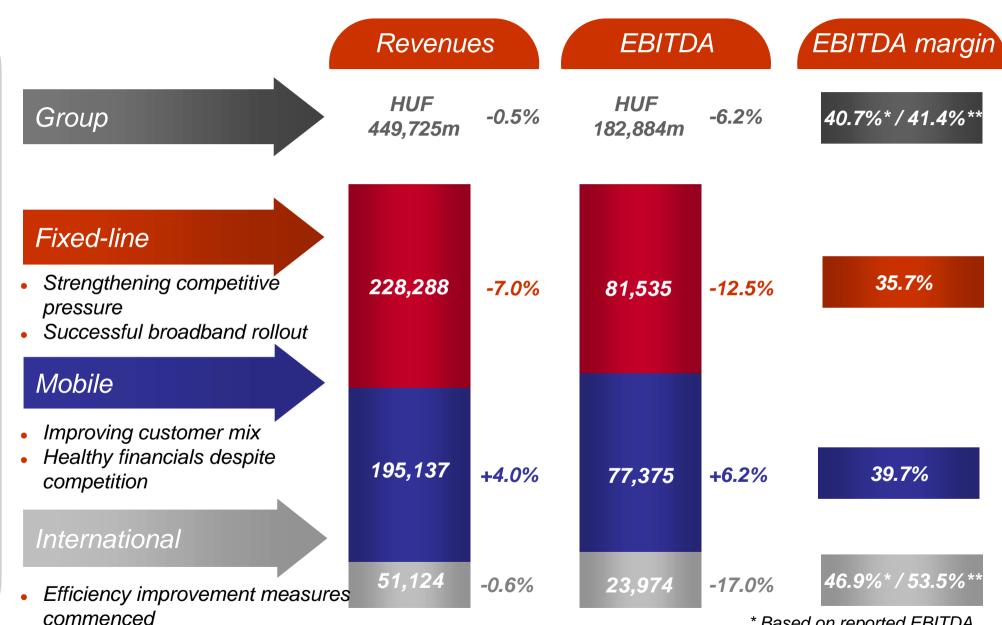
- EUR 3bn market capitalisation
- Market leader in all core businesses
  - fixed line incumbent operator
  - 100% stake in the leading Hungarian mobile operator
  - full scale telecommunications services in Macedonia
- Solid financial performance
  - revenue: HUF 449.7bn (-0.5%), reported EBITDA margin: 40.7% in Q1-Q3 2004
- Listed on NYSE and Budapest Stock Exchange, traded in London (SEAQ)



<sup>\*</sup> approximate figures, as of September 27, 2004



### Nine months 2004 summary



<sup>\*</sup> Based on reported EBITDA \*\*Without restructuring charges



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Limited top line growth

### Regulatory snapshot

#### Fixed-line

- Market analysis is ongoing
  - retail markets completed, draft resolution implies CPI cap on residential access
- IC fees approaching EU benchmarks
  - additional 19% reduction in traffic fees from June 2004
  - new services: e.g. FRIACO, Internet call origination, carrier selection for local calls
- First RUO based contract concluded
  - over 2 years after being introduced, local loop unbundling may now commence
- Geographical number portability
  - in effect since January 2004

#### Mobile

- Market analysis completed
  - from 2005, Vodafone identified as significant market power in mobile termination in the draft resolution
- Fixed-to-mobile termination fees
  - NRA lowered fees by 9% at T-Mobile Hungary and Pannon from June 15, 2004
- UMTS tender
  - 4 technically equivalent frequency blocks
  - T-Mobile Hungary has filed the bids
  - two bidders for the 4th license:
    Tele2, HTCC (Hungarian LTO of TDC)
  - decision expected in December 2004
- Mobile number portability
  - in effect since May 2004

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In line with EU New Regulatory Framework



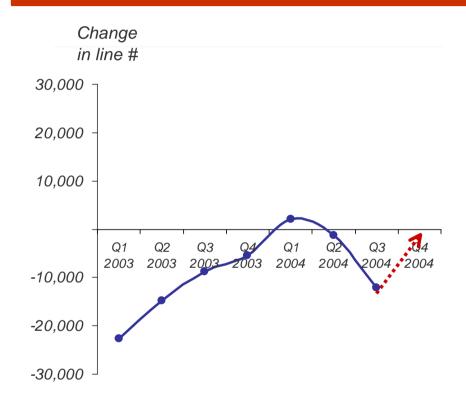
# Fixed-line: active role in intensifying competition

- Strengthening competitive pressure
  - Tele2 on the Hungarian market since April
  - fixed-line geographical number portability in effect since January
    - mainly affects business customer base
    - proportion of transferred lines still low
- Initiatives to reverse erosion and stimulate usage



- successful customised packages
  - positive effect on residential MOU
- initiatives in non-Matáv areas
  - offerings in all call directions through callby-call selection & carrier preselection

#### Fixed-line erosion to be halted

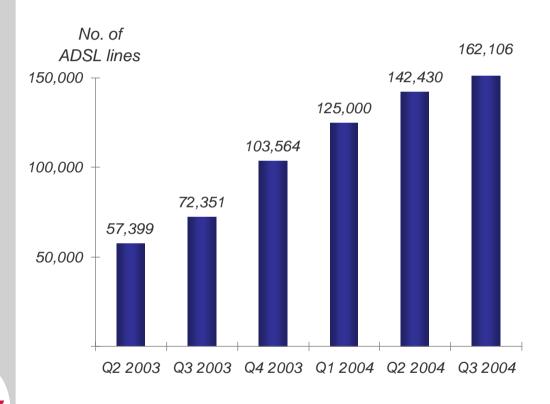


We maintain our zero-line erosion target for YE 2004



### Data: steady growth in the broadband business

### ADSL became a mass market product



- Axelero Group had nearly 245,000 subscribers (up 32.3% y/y)
  - ~43% share of the dial-up market
  - increasing proportion of broadband subscribers
- Data and leased line transmission revenues grew by 22% y/y
- Additional incentives to encourage broadband usage
  - increased bandwidth offer without additional charges from November
  - new broadband content services to be launched
  - state tax incentives continue

Target: 200,000 ADSL lines by end-2004 and 400,000 by end-2006

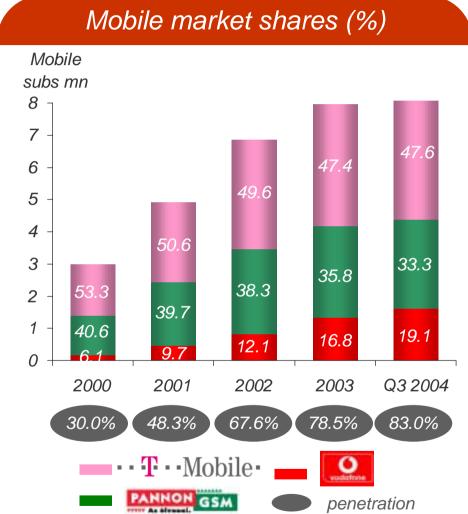
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# Mobile: actively maintaining leadership position

- Strong tariff competition
  - prepaid: periodic discounts offered by competitors
  - postpaid: cheap flat rate packages launched in Q2-Q3 2004 by all three operators
- Successful rebranding of Westel to T-Mobile from June 2004
  - strong marketing campaign helped to maintain leading position



- Mobile number portability
  - limited market impact so far

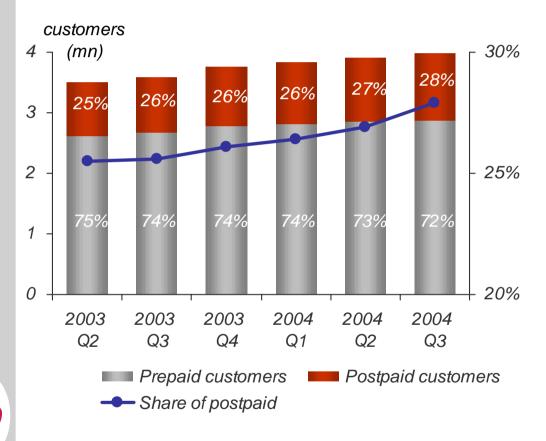


Market share preserved despite intense competition



# Mobile: solid financial and operational indicators

#### Breakdown of the customer base



- Stable EBITDA margin of 39.7% YTD
  - EBITDA level up 6.2% y/y
- Gross additions and MOU grew
  - rebranding related marketing campaign
  - success of Relax, attractive handset offers
- Churn back to historic level: 20.9% in Q3 2004
- ARPU: HUF 4,937 (~EUR 20) YTD
  - postpaid: HUF 11,929
  - prepaid: HUF 2,386

Positive shift in the customer mix toward postpaid users

· (III) matáv

# MakTel: leading positions on all markets

- Unfavourable macro environment
  - low income, stagnating GDP levels, high unemployment, no recovery seen as yet

#### Fixed-line

- liberalisation to commence next year
  - new services: carrier selection, unbundling, voice over IP
- penetration close to saturation

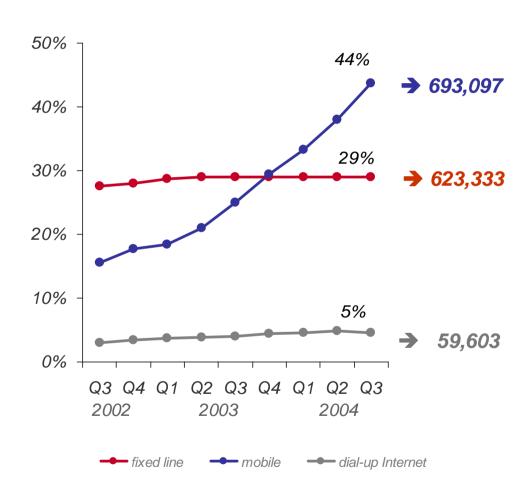
#### Mobile

- rapid penetration growth
- MobiMak: 77% market share

#### Internet

- limited but increasing demand
- strong leadership position in dial-up,
  ADSL program recently launched

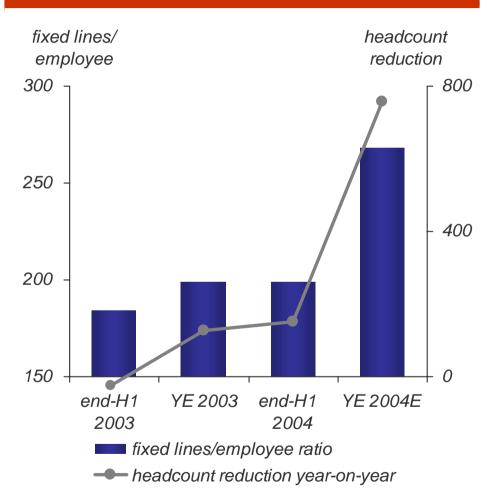
### Penetration (%) and MakTel subscibers



Limited top-line growth due to difficult macroeconomic environment

# MakTel: Productivity is the main focus

### Increasing workforce efficiency



- Revenues remained broadly flat
  - growing mobile revenues offset by lower fixed-line revenues
- Major restructuring to improve efficiency
  - headcount reduction of 757 this year
  - HUF 3.4bn provision created in Q3 for related severance payments
- EBITDA margin hit by restructuring
  - reported: 46.9%
  - before restructuring charges: 53.5%

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Restructuring helps to keep profitability at high level



# Public targets and guidance set for 2004

Revenue

in the region of HUF 600 billion

EBITDA margin

(before restructuring charges)

around 40%

Gross additions to tangible and intangible assets

(excl. potential acquisitions and UMTS)

around HUF 90 billion

Fixed line churn

zero erosion

D&A guidance

in the range of HUF 136-139 billion

ADSL lines at year end

200,000



### Mid-term strategic targets

### Segmental targets

#### Fixed line

#### Mobile

#### International

- PSTN preservation
- initiatives in Matáv/non-Matáv

400,000 ADSL by 2006

- areas
- increase profitability
- maintain leading position
- improve cost efficiency
- major restructuring

Financial targets for 2005-2006

Revenue

low single digit growth

EBITDA margin

(before restructuring charges)

above 40%

Capex / sales

**below 15%** 

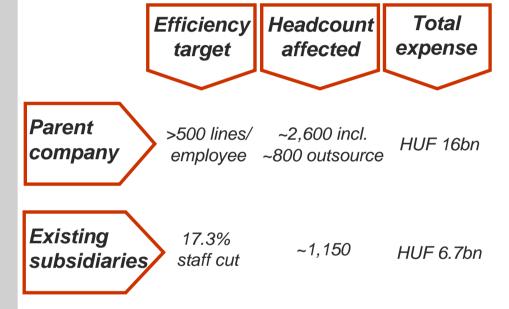
(excl. potential acquisitions and UMTS)





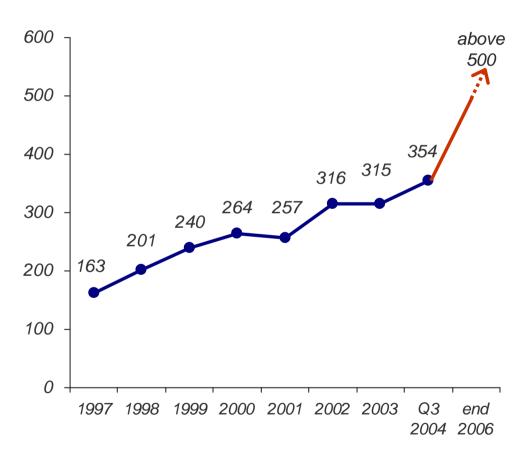
# Workforce efficiency improvement

Internal efficiency improvement



• Group level savings of HUF 19.5bn

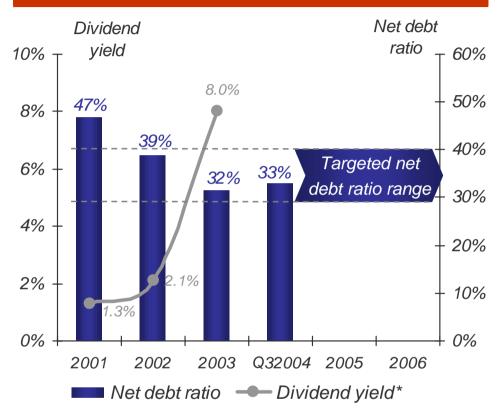
### Fixed line/employee ratio improvement





# Dividend policy and acquisition driven growth

### Net debt ratio and dividend yield



\*Dividend yield calculation based on HUF 870 share price (19 March 2004)

### Acquisition driven growth

- Future priority remains growth through further value-accretive acquisitions
- Target selection criteria
  - located in the South-Eastern Europe
  - good earnings potential in a growing market
  - strong position in relevant markets
  - transaction not dilutive on EBITDA level
  - majority ownership / controlling stake
  - restructuring potential advantageous
  - acceptable country & regulatory risk
- Matáv will participate in the privatisation tender of Telekom Montenegro

If attractive targets do not emerge: further increase of dividend while maintaining net debt ratio between 30-40%