



EGYÜTT. VELED



Magyar Telekom Plc.  
Call Center and Fault Report Service:  
1435 (06.00 to 22.00)  
Website: [www.telekom.hu](http://www.telekom.hu)  
Mail address: 1519 Budapest Pf. 434

Dear Customer,

This is to inform you that the termination letter that you sent us is incomplete, unfortunately we cannot fulfill your request of termination of Subscription Contract on the basis of that letter. Please fill in the statement attached to this letter and return it with corporate signature to the above mail address so that we can handle your request of termination. Should you have any question concerning our services, do not hesitate to contact us on the telephone number that can be called from Magyar Telekom's network free of charge, we are ready to answer your call.

Yours truly,  
Magyar Telekom Plc.



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### Service cancellation sheet/termination statement

Clerk's name/code:
MT customer ID:

Subscriber's name/Company name:
Registered offices/Place of residence:
Subscriber's billing address:
Service installation address / Place of service usage <sup>1</sup> :
Contact person's name and telephone number:
<sup>1</sup> Telephone number (used for the service):
<sup>1</sup> Contact point (telephone number) for details of cancellation of the service
Tax number:
Bank account number:
Trade Register Number

<sup>1</sup> For landline service

Name of landline service(s) that will be cancelled:

Voice service**:
Internet service:
Television service***:
Other service(s)

Name of mobile service(s) that will be cancelled:

Mobile voice service:
Mobile internet service:
Other service(s):

ID/telephone number of subscription(s) that will be cancelled: (Annex)


Number of framework agreement that will be cancelled:

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Time of cancellation of mobile service
Reason of termination by the customer*:



Time requested for disconnection of the landline service:
Reason of termination by the customer*:

\* data supply is voluntary

\*\* for landline voice service SMS notice on start of disconnection can be requested

Date of contract termination:

I request notice on cancellation of the service:

by mail       by SMS to the following mobile telephone number:

\*\*\* For terminal equipment/device, Sat TV owned by Magyar Telekom when the Set Top Box and decoder card is returned a device delivery-acceptance or return statement must also be filled in.

The Subscriber accepts that

Termination of the contract will not release the Subscriber from the obligation to pay his debts under this contract and the fees charged during the term of the contract. If the definite term of the Individual Subscription Contract or the period defined in the definite term Master Subscription Agreement has not expired yet, Magyar Telekom Plc. may charge the penalty applicable according to the provisions of above contracts to termination before the expiry of the definite term of the contract for the given tariff package, device or service.

This document is used to provide proof of termination by the subscriber/to terminate the Individual Subscription Contract and/or Master Subscription Agreement. The Subscriber gives his consent that the Service Provider may within 30 days of communication of the termination, or if the Subscriber specifies a different date for the termination, than by that date contact the Subscriber on the dedicated telephone number specified above for coordinating the details of cancellation of the Individual Subscription Contract/Master Subscription Agreement. The Subscriber accepts that if the Service Provider cannot contact the Subscriber within the above specified period after communication of termination of the contract at the contact points and times specified by the Subscriber for coordinating the details of cancellation, the Subscription Contract/Master Subscription Agreement will expire according to the statement made by the Subscriber at the latest on the 30<sup>th</sup> day following communication of the termination statement to the Service Provider or at a later date specified by the Subscriber. The date specified by the Subscriber as date of expiry of the contract may be between the eighth and thirtieth day after the sending of the termination notice. In this case the Subscription Contract/Master Subscription Agreement will expire on this date.

The Subscriber agrees to pay the costs incurred in connection with the use until the date of expiry of the above contract after the receipt of the relevant bill by the payment deadline specified therein.

If the Service Provider provided to the Subscriber terminal equipment/device owned by Magyar Telekom Plc. (hereinafter referred to as: device) for the use of the service, the Subscriber shall immediately after the cancellation of the above service(s) return them to the Service Provider, otherwise he shall compensate the Service Provider for all its damages, or if the device not returned suffers any damage, the Subscriber will be liable for all such damage according to the General Terms of Contract and the relevant regulations of the Civil Code.

Date,

.....  
Subscriber's corporate signature

.....  
Service Provider's signature