

The management system of

## Magyar Telekom Group

1013 Budapest  
Krisztina krt. 55.



has been assessed and certified as meeting the requirements of

## ISO 9001:2000

For the following activities

**Infocommunication, telecommunications and related services based on the partial certifications, detailed on the subsequent pages of this certificate.**

Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2000 requirements may be obtained by consulting the organization

This certificate is valid from 03 February 2006 until 02 February 2009

Issue 8. Date of issue 28 January 2008

Certified since 03 February 2003

This is a multi-site certification

Additional site details are listed on subsequent pages

Authorised by



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SGS United Kingdom Ltd Systems & Services Certification  
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## Magyar Telekom Group

### ISO 9001:2000

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#### Certified companies and sub-systems of Magyar Telekom Group Hungary

Magyar Telekom Plc. Group Centre

Certificate No.: HU03/0038

Issue No.: 4 Date of issue: 10 February 2006

Scope:

- the group level management of Magyar Telekom Group,
- management of the outsourced activities
  - office administration services
  - certain Group accounting services
  - real estate management
  - fleet management
- the following internal services provided to the organizational units of Magyar Telekom Group:
  - services associated with human resources management
  - training and knowledge management services
  - legal services
  - accounts receivable management
  - security services not affecting national security
  - communication services
  - procurement and supply chain management services
  - certain Group accounting services

Magyar Telekom Plc. Wireline services

Certificate No.: HU98/54558

Issue No.: 6 Date of issue: 27 December 2007

Scope:

Sales of standard-, complex and regulated products developed and managed by the Wireline Services Business Unit, based on market information, as well as sales of other products belonging to the Magyar Telekom Rt. portfolio to residential, small and medium business, respectively wholesale customers, international telecommunication customers. In addition, related to these services, provision of customer service, operator assistance, billing, Directory Assistance and information services, management of customer feedback as well as development of the technical and IT (information technology) background of the services, provision of public payphone services.



## Magyar Telekom Group

### ISO 9001:2000

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#### Certified companies and sub-systems of Magyar Telekom Group Hungary

##### Magyar Telekom Plc. Business services

Certificate No.: HU01/54016

Issue No.: 7 Date of issue: 27 December 2007

Scope:

The activity of Business Services LoB includes the sales of Magyar Telekom services to its personally managed domestic business partners.

These activities also include performing sales support, marketing and controlling tasks related to these customers, developing telecom-informatics system integration solutions and their operation, sales and marketing.

##### Magyar Telekom Plc. Mobile services

Certificate No.: HU96/6254

Issue No.: 9 Date of issue: 27 December 2007

Scope:

Mobil services, Internet Protocol (IP) and Wireless Application Protocol (WAP) based telecommunication services and related content services by Mobile Services Line of Business: network and service design, installation and operation, sales of services, billing and customer care, sales of equipment and accessories and related activities.

##### [origo] Media and Communication Service Provider Provider PrCo. Ltd.

Certificate No.: HU02/56371

Issue No.: 5 Date of issue: 27 December 2007

Scope:

Provision of Internet services; provision of e-mail services; provision of Internet contents; provision of e-business solutions; auxiliary services for supporting such activities.

##### First Pest City Telephone Company PrCo. Ltd.

Certificate No.: HU03/0227

Issue No.: 2 Date of issue: 27 October 2006

Scope:

IP-based telecommunication services; marketing research by phone, campaign tracking, sales and customer services, complete support of personal client/sales services by sales, operational and customer attendance.



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## Magyar Telekom Group

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#### Certified companies and sub-systems of Magyar Telekom Group Hungary

**T-Kábel Hungary Ltd.**

Certificate No.: HU03/0139

Issue No.: 4 Date of issue: 17 August 2006

Scope:

Cable television program signal distribution and data network services.

**IQSYS Zrt.**

**Business Process & IT Outsourcing Department.**

Certificate No.: HU05/1394

Issue No.: 2 Date of issue: 28 January 2008

Scope:

Financial and accounting, human resources (payroll administration),  
IT development and outsourcing services.

**IQSYS Zrt.**

**except the Business Process & IT Outsourcing Department.**

Certificate No.: HU04/0638

Issue No.: 4 Date of issue: 28 January 2008

Scope:

Whole business activity as software development, distribution, system  
integration, implementation, IT-outsourcing, Service Desk,  
support and marketing.

**EurAccount Pénzügyi és Számviteli Szolgáltató Kft.**

Certificate HU06/2273

Issue No.: 3 Date of issue: 10 January 2008

Scope:

Provision of accounting and related services, including the roll-out of  
existing services to new clients and implementation of new accounting  
services. Operative procurement activity.



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