

The management system of

# Magyar Telekom Nyrt.

1013 Budapest, Krisztina krt. 55. - Hungary

has been assessed and certified as meeting the requirements of

## ISO 22301:2012

For the following activities

**Technology operation, sales and customer relations, service order fulfilment an assurance, billing and revenue assurance, and associated supporting processes activities, related to products what are recorded in the actual BCM Product Scope. BCM Product scope: PSTN (Fix voice service), Mobile Voice (Mobile voice services), Mobile internet (Mobile internet services), Retail DSL (fixed internet service), Cable Net (fixed internet service), Cable TV (cable tv services), IPTV (TV service), Satellite TV, Call Center (Customer contact channel), Energy Retail, Equipment Sales.**

This certificate is valid from 26 January 2015 until 25 January 2018 and remains valid subject to satisfactory surveillance audits.  
Re certification audit due before 31 October 2017  
Issue 1. Certified since 26 January 2015

Authorised by

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