

# **NETWORK AS AN ENABLER**

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## TECHNOLOGY AS AN ENABLER OF CUSTOMER EXPERIENCE



#### **SPEED OF**

- Technology
- Innovation
- Activities



#### **COST EFFICIENCY**

- Network modernization
- Architecture simplification
- Application retirement



#### QUALITY OF

- Fixed, mobile and core IP network
- Services
- IT systems



## TECHNOLOGICAL PERFORMANCE DRIVING CUSTOMER SATISFACTION



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## TECHNOLOGIES ENABLE SCALABLE ACCESS SPEED – UTILIZE COPPER, EXTEND HSI COVERAGE

| LAST MILE | HH COVERED   | INVESTMENT FOCUS   | SPEED (Mbps) |
|-----------|--|--|--------------|
| FIBER     | <b>7% FTTH</b>   | <ul> <li>FTTH coverage extension<br/>through partnering</li> </ul>   | 200          |
| COAX      | <ul><li>16% COAX</li><li>15% Next generation</li></ul>   | <ul> <li>Extension of next generation cable<br/>TV coverage through acquisitions<br/>followed by network upgrades</li> </ul>                                       | 50           |
| COPPER    | <ul> <li>87% COPPER</li> <li>24% VDSL</li> <li>56% ADSL &gt;=10Mbps</li> <li>7% ADSL &lt;10Mbps</li> </ul> | <ul> <li>Extension of VDSL coverage</li> <li>Deployment of the new vectoring technolo<br/>for increasing VDSL up to 100 Mbps</li> <li>DSL modernization</li> </ul> | ogy 30<br>10 |
|           |  |  |              |



## NETWORK ROLLOUT DRIVEN BY BUSINESS POTENTIAL AND COST OPTIMIZATION



## MOBILE DATA GROWTH – THE MAIN DRIVER OF MOBILE NETWORK DEVELOPMENTS



#### 40% annual mobile data growth expected until 2017



## THE FUTURE: INTEGRATED NETWORKS AND IP TRANSFORMATION TO IMPROVE EFFICIENCY





### MEETING NEW CUSTOMER EXPECTATIONS THROUGH INNOVATION





#### **EFFICIENCY INVESTMENTS FREE UP CAPEX FOR NEW TECHNOLOGIES AND SERVICES**





This presentation contains forward-looking statements. Statements that are not historical facts, including statements about our beliefs and expectations, are forward-looking statements. These statements are based on current plans, estimates and projections, and therefore should not have undue reliance placed upon them. Forward-looking statements speak only as of the date they are made, and we undertake no obligation to update publicly any of them in light of new information or future events.

Forward-looking statements involve inherent risks and uncertainties. We caution you that a number of important factors could cause actual results to differ materially from those contained in any forward-looking statement. Such factors are described in, among other things, our annual financial statements for the year ended December 31, 2012, available on our website at http://www.telekom.hu which have been prepared in accordance with International Financial Reporting Standards ("IFRS") as issued by the International Accounting Standards Board ("IASB") and adopted by the European Union.

**Abbreviations:** #: Number, 2G: Second Generation, 3G: Third Generation, 4G: Fourth Generation, ADSL: Asymmetric Digital Subscriber Line, App.: Application, ARPU: Average Revenue Per User, AVG: Average, B2B2C: Business to Business to Consumer, BB: Broadband, Bn: Billion, CAGR: Compound Annual Growth Rate, CAPEX: Capital Expenditures, COAX: Coaxial Cable, CRM: Customer Relationship Management, DL: Downlink, DPS: Dividend per Share, DT: Deutsche Telekom, E2E: End-to-End, EBITDA: Earnings Before Interest, Taxes, Deprecation and Amortization, EDGE: Enhanced Data for Global Evolution, ERP: Enterprise Resource Planning FCF: Free Cash Flow, FDD: Frequency-Division Duplexing, FTTB: Fiber to the Building, FTTC: Fiber to the Cabinet, FTTH: Fiber to the Home, GDP: Gross Domestic Product, GSM: Global System for Mobile communication, GPRS: General Pocket Radio Service, H1: First half, HH: Household, HSPA: High-Speed Packet Access, HUF: Hungarian Forint, HW: Hardware, ICT: Info-Communication Technology, IMS: IP Multimedia Subsystem, IP: Internet protocol, IT: Information technology, K: Thousand, KPI: Key Performance Indicator, LTE: Long Term Evolution, Min: minute, M2M: Machine-to-Machine, M-: Mobile-, Mbps: Mega Bit Per Second, MHz: Mega Hertz, Mn: Million, OPEX: Operating Expenses, OS: Operating System, OTT: Over The Top, PSTN: Public Switched Telephone Network, SAT: Satellite, SI: System Integration, SIM: Subscriber Identity Module, SMB: Small Medium Enterprises, SOHO: Small office home office, SW: Software, T2M: Time to Market, TDD: Time-Division Duplexing, TV: Television, TWM: Total Workforce Management, UL: Uplink, UMTS: Universal Mobile Telecommunication System, USP: Universal Service Provider, VDSL: Very high bit rate Digital Subscriber Line, yr: year

