# MAGYAR TELEKOM

RESULTS
AND
STRATEGY
PRESENTATION

February 21, 2019



# MAGYAR TELEKOM

STRATEGIC REVIEW 2013-2018



## **DISCLAIMER**

This investor presentation contains forward-looking statements. Statements that are not historical facts, including statements about our beliefs and expectations, are forward-looking statements. These statements are based on current plans, estimates and projections, and therefore should not have undue reliance placed upon them. Forward-looking statements speak only as of the date they are made, and we undertake no obligation to update publicly any of them in light of new information or future events.

Forward-looking statements involve inherent risks and uncertainties. We caution you that a number of important factors could cause actual results to differ materially from those contained in any forward-looking statement. Such factors are described in, among other things, our Annual Reports for the year ended December 31, 2017 available on our website at http://www.telekom.hu.

In addition to figures prepared in accordance with IFRS, Magyar Telekom also presents non-GAAP financial performance measures, including, among others, EBITDA, EBITDA margin, and net debt. These non-GAAP measures should be considered in addition to, but not as a substitute for, the information prepared in accordance with IFRS. Non-GAAP financial performance measures are not subject to IFRS or any other generally accepted accounting principles. Other companies may define these terms in different ways. For further information relevant to the interpretation of these terms, please refer to the chapter "Reconciliation of pro forma figures", which is posted on Magyar Telekom's Investor Relations webpage at www.telekom.hu/investor\_relations.

#### "TELEKOM 2017"

#### STRATEGIC TARGETS AND RESULTS

#### **Residential segment**

- Improve customer experience
- Maximize customer value
- Bundled offers
- Online capabilities

#### Soho/SMB segment

 Revenue growth via increased IT/Cloud contribution

#### **T-Systems**

- SI/IT transformation partner
- Mitigate telco erosion

#### **Technology**

- Maintain technological leadership
- Efficiency in network development

#### Macedonia

- Return to growth
- Efficiency improvements

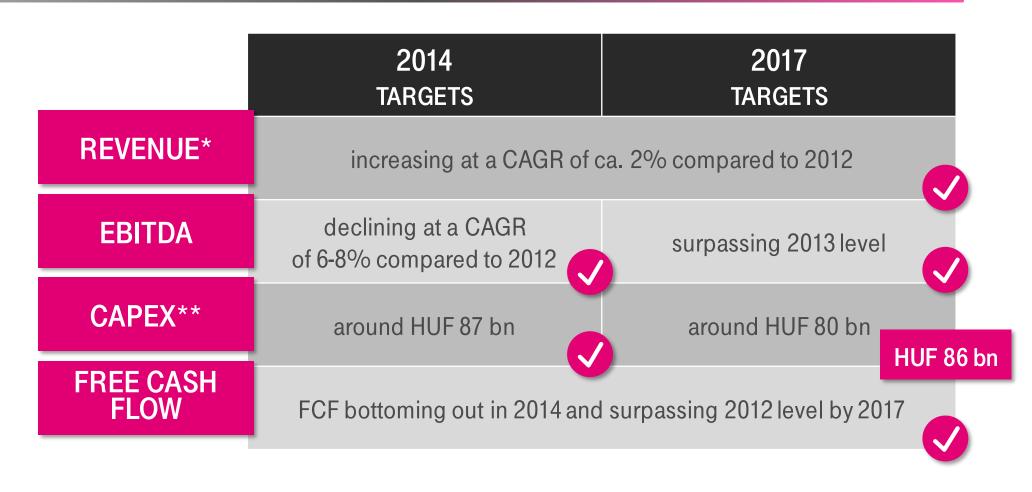
#### **New services**

 Find value in industries with a strategic fit



### "TELEKOM 2017"

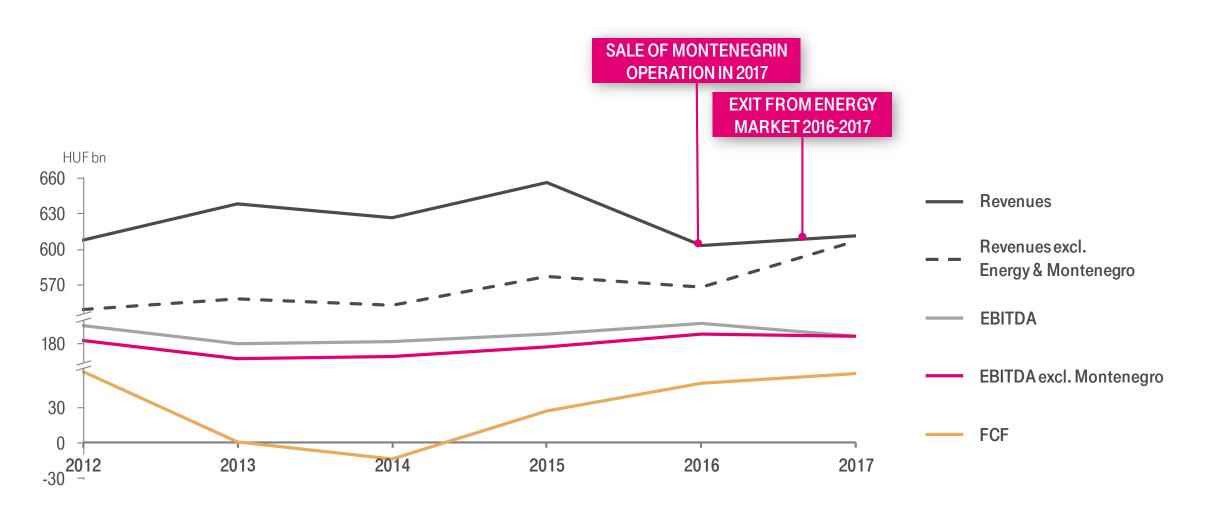
#### RETROSPECTIVE FINANCIAL TARGETS



<sup>\*</sup> excluding energy and Montenegro revenues

<sup>\*\*</sup>excluding spectrum license fees

#### FINANCIAL TURNAROUND



#### 2018 HIGHLIGHTS

#### **GROWTH MAINTAINED**

# FINANCIAL PERFORMANCE

- Sustained turnaround
- Improving balance sheet

# INTERNAL EFFICIENCY

- Digitalization
- Simplification
- Agility

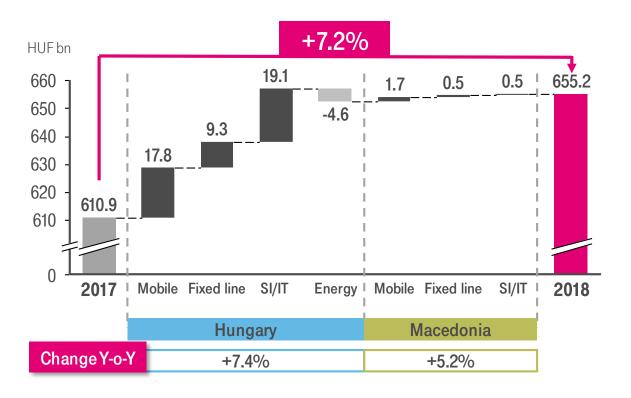
### **CUSTOMER BASE**

- Focus on multi-play and FMC customer base expansion
- Leading market positions maintained
- Continued network development

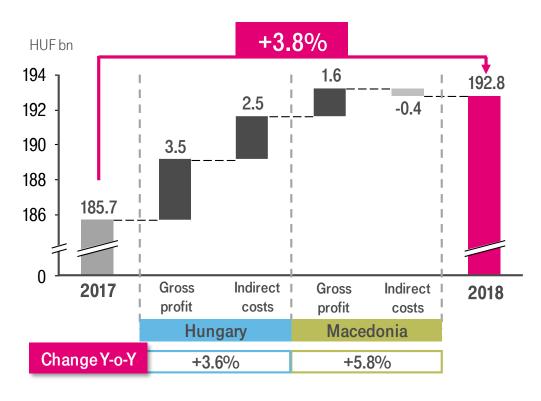


### 2018 FINANCIALS

#### **GROUP REVENUES \***



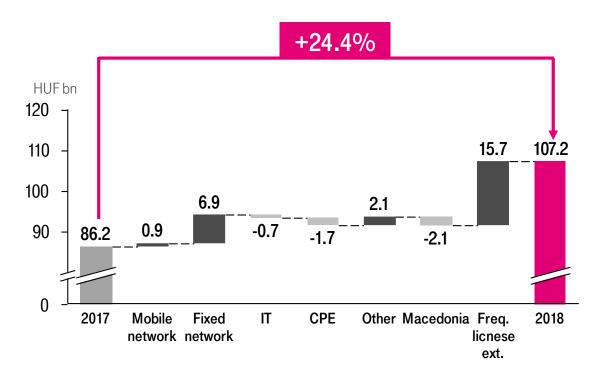
### **GROUP EBITDA \***



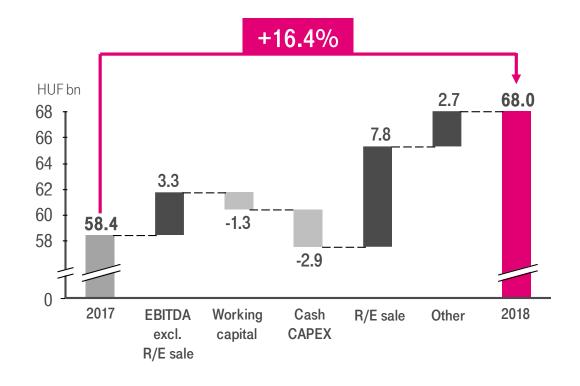
<sup>\*</sup> Excluding Crnogorski Telekom financials and IFRS 9 and 15 impacts

## 2018 FINANCIALS

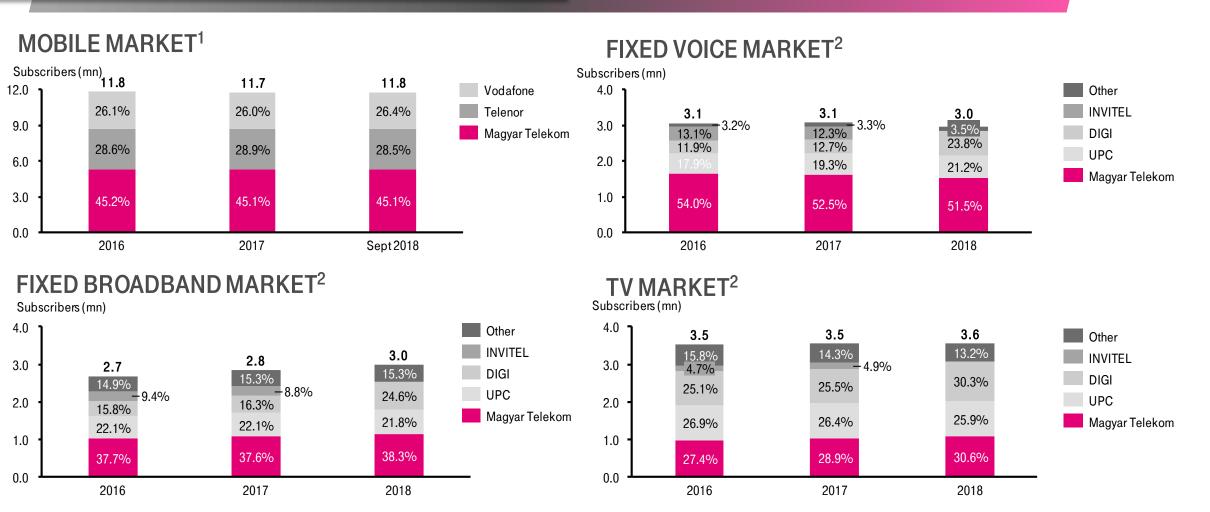
## **GROUP CAPEX**



## **GROUP FCF**



#### HUNGARY - MARKET SHARES

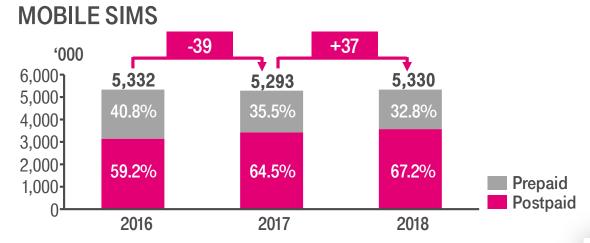


<sup>&</sup>lt;sup>1</sup> Based on Central Statistical Office data and internal calculations from Vodafone Group and Telenor Group reports

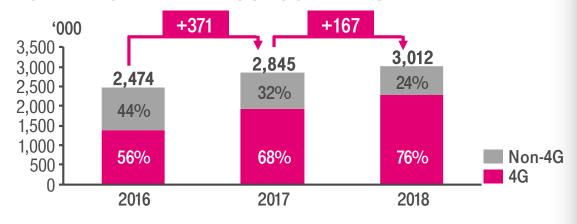


<sup>&</sup>lt;sup>2</sup> Based on the total fixed voice channels/BB access/pay TV access market estimated by the National Media and Infocommunications Authority (NMIA)

#### **HUNGARY – CUSTOMER DEVELOPMENTS**

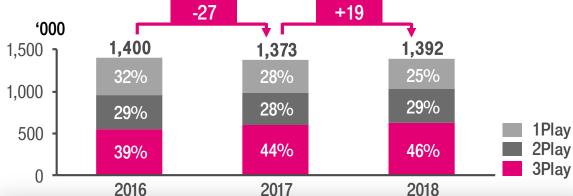


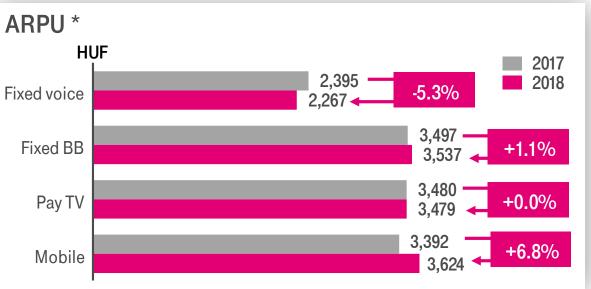
#### TOTAL MOBILE DATA SUBSCRIBERS



<sup>\*</sup> Excluding IFRS15 effects

#### FIXED LINE MULTIPLAY CUSTOMER BASE

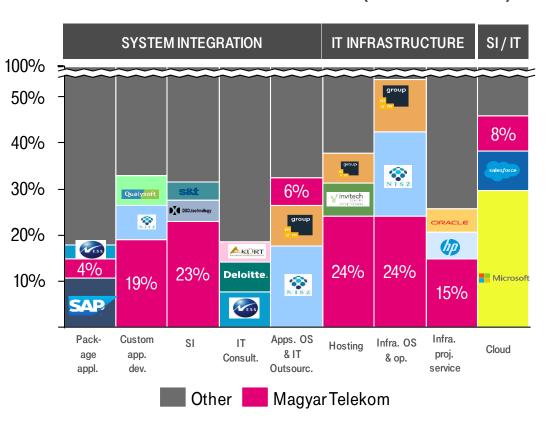




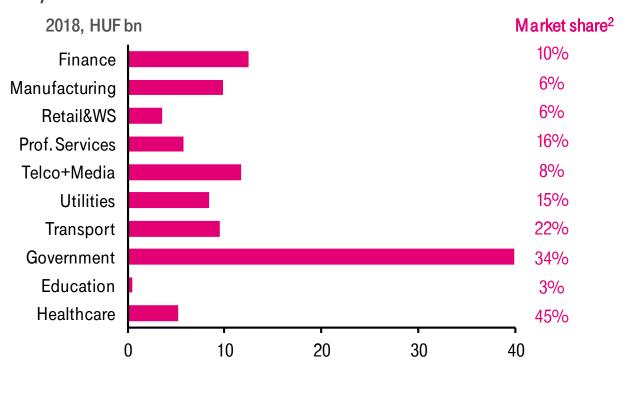


## **HUNGARY - SI / IT MARKETS**

#### IT SERVICES MARKET SHARES (BY REVENUE)1



### SI/IT REVENUE BREAKDOWN BY VERTICAL SEGMENTS<sup>2</sup>

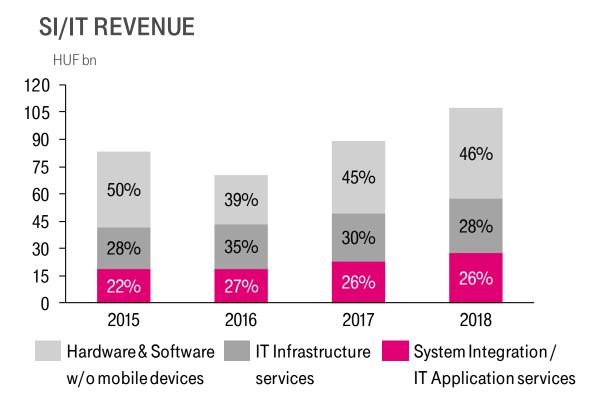




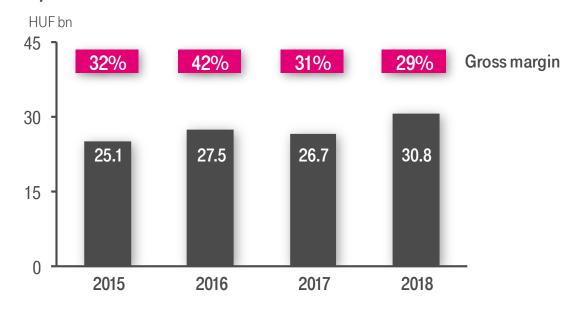
<sup>&</sup>lt;sup>1</sup> Source: IDC 2018 (based on 2018H1 facts); market size calculated by demand side, while market shares by supply side data

<sup>&</sup>lt;sup>2</sup> Based on IDC Research 2018, market shares calculated based on 2018 revenues

## **HUNGARY - SI / IT RESULTS**



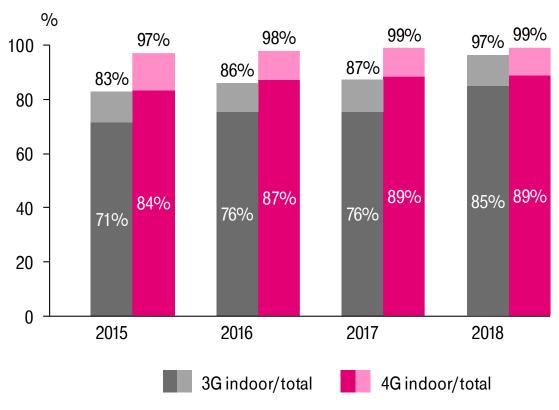
#### SI/IT GROSS PROFIT



#### **HUNGARY - NETWORKS**

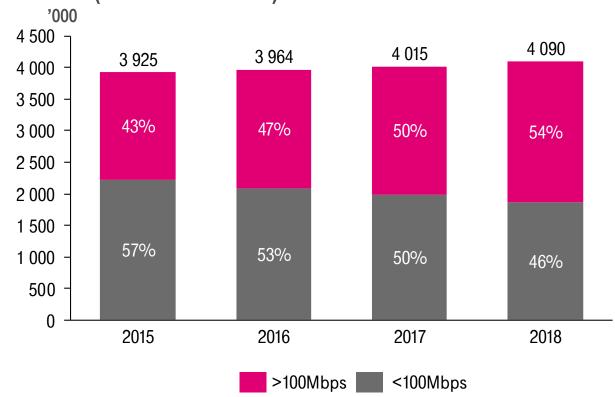
## MOBILE NETWORK COVERAGE

(POPULATION BASED)



#### **FIXED NETWORK**

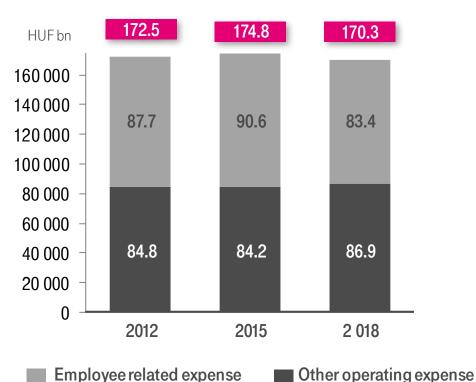
(ACCESS POINTS)



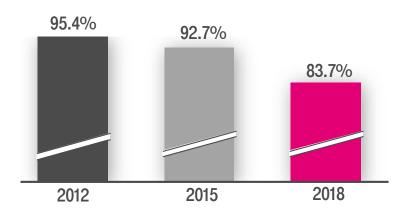
## **HUNGARY INDIRECT COST 2012-2018**

# EFFICIENT COST MANAGEMENT IN A GROWING BUSINESS

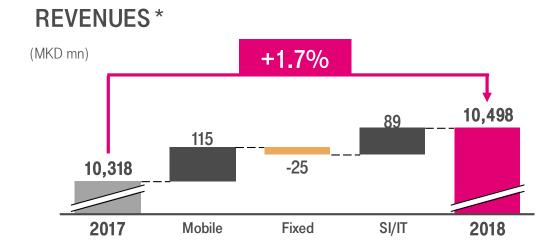
# INDIRECT COST W/O TELECOM & UTILITY TAXES

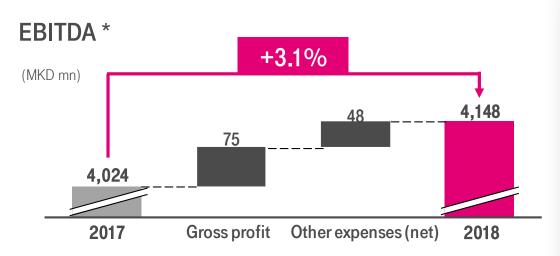


# INDIRECT COST / EBIDTA W/O TELECOM & UTILITY TAXES

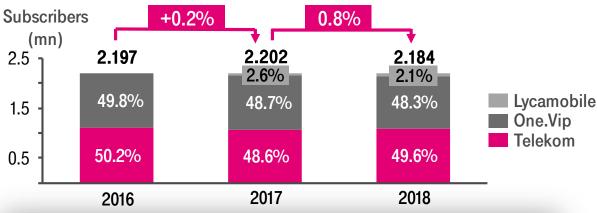


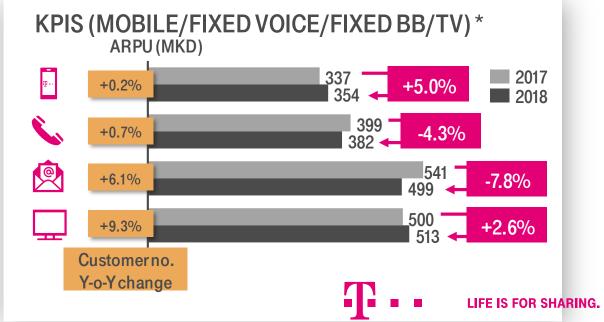
#### **MACEDONIA**











<sup>\*</sup> Excluding IFRS 9 and 15 impacts

## 2018 RESULTS AND FINANCIAL TARGETS

	TARGETS 2018	RESULTS 2018	
REVENUE	around HUF 630 bn	HUF 657.1 bn	
EBITDA	around HUF 190 bn	HUF 192.5 bn	
CAPEX*	around HUF 90 bn		
FCF	around HUF 60 bn		
DPS	HUF 25	HUF 25 proposed for the approval of the AGM	

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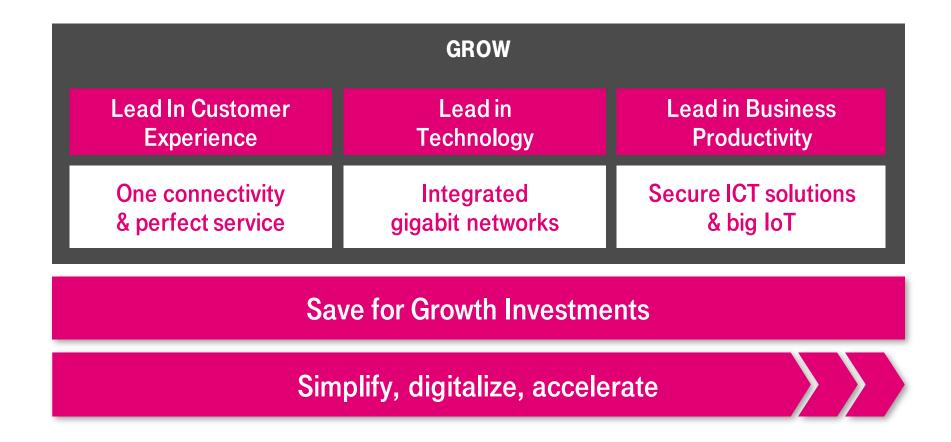
# MAGYAR TELEKOM

STRATEGY 2019-2023



## **OUR AMBITIONS**

#### **TELCO OF TOMORROW**



## **CHANGING OPERATING ENVIROMENT**

INCREASING CUSTOMER CENTRICITY

INTENSIFYING COMPETITION

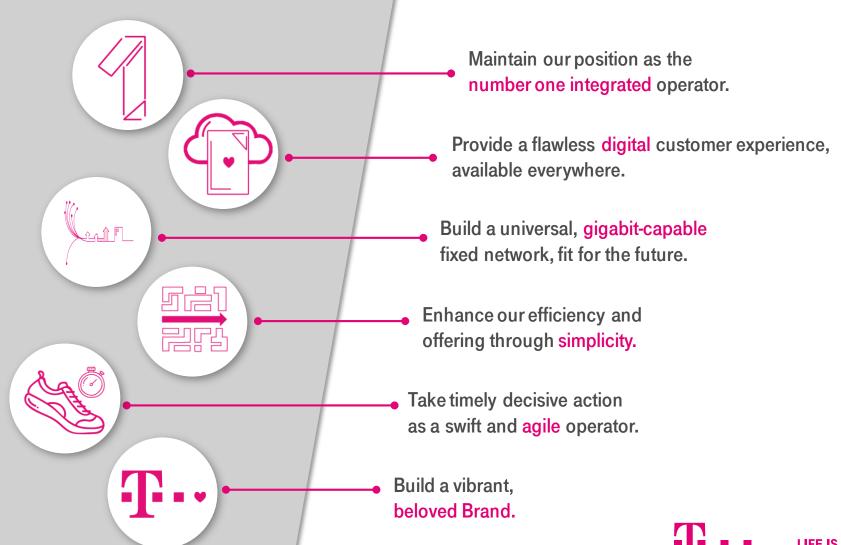
**CHANGING REGULATORY ENVIRONMENT** 

**INCREASING WAR FOR TALENT** 

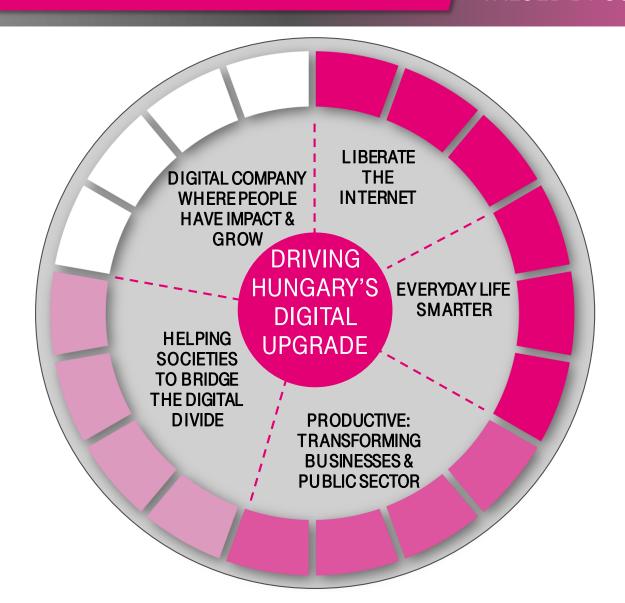
**CHANGING ROLE OF IT** 



## PILLARS OF OUR TRANSFORMATION



#### **VALUED BY SOCIETY**



### **SIMPLICITY**

# IN OPERATION AND CUSTOMER CHOICES

**Portfolio** 

**Product** 

Declining product variatons with fewer product-specific eligilibity rules

Start making our customers lives simpler by radically simplifying our products and processes

Sales

Channels

Fully empowered sales force

Gradual shift towards self care channels

## DIGITAL CUSTOMER EXPERIENCE



One App

e-Commerce

**IT** Internal transformation

## **GIGABIT-CAPABLE NETWORK**

## **PRIMARY GOAL**

ESTABLISH GIGABIT-CAPABLE
NETWORK EVERYWHERE
IN HUNGARY

## **KEY ACTIVITIES**

- Accelerate fiber rollout
- Modernize ED3 network
- Use alternative methods
- Migrate to Gigabit networks, retire copper
- Consolidate subcontractors

## **AGILE OPERATOR**

#### **CORRESPONDING BUSINESS IMPACTS**

Cultural transformation via advocating new ways of working

Growth in employee satisfaction and motivation

Increased efficiency by reducing waste

Increased customer centricity and faster time-to-market

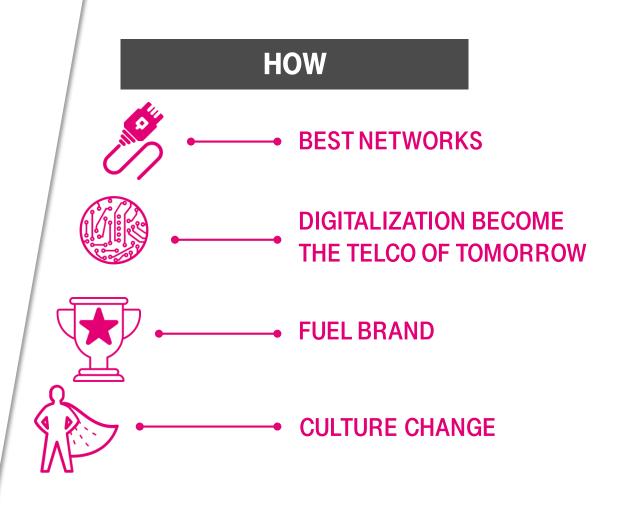


#### MACEDONIA STRATEGY

#### **CONTINUES GROWTH STORY**

#### **GROWTH AREAS**

- Create more value of our base
- Household & business #1 FMC player
- Win marketshaere in broadband
- Be #1 in TV
- Build ICT

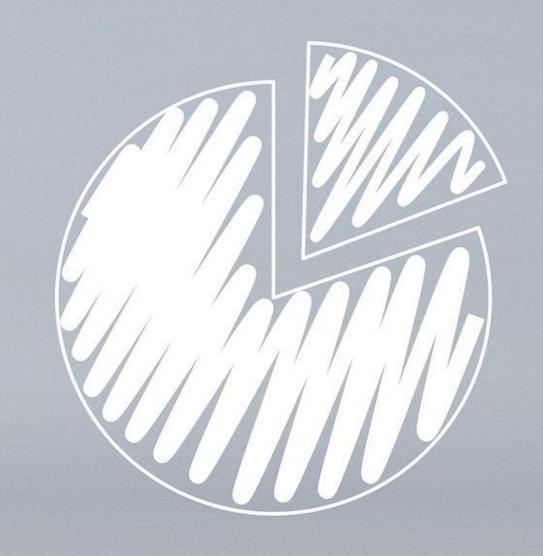


## **SUCCESSFUL TRANSFORMATION JOURNEY**



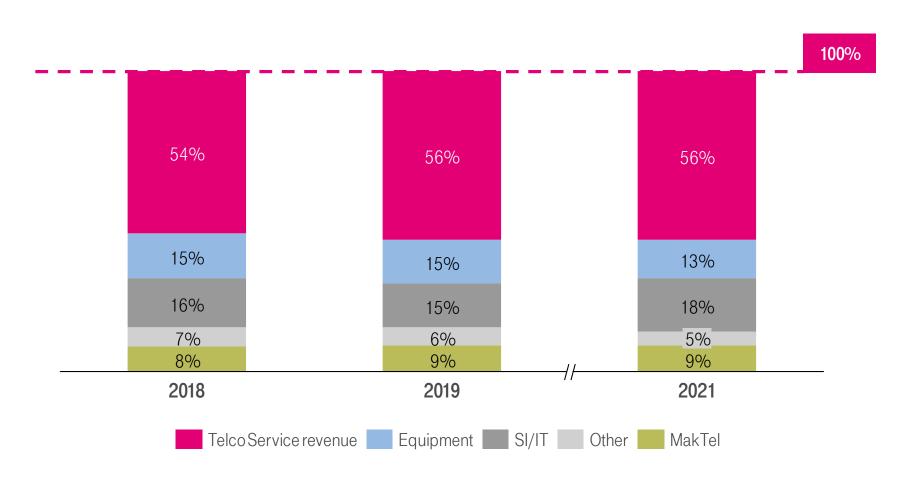
MAGYAR TELEKOM

FINANCIAL OUTLOOK 2019-2021



## **REVENUE DEVELOPMENT 2018-2021**

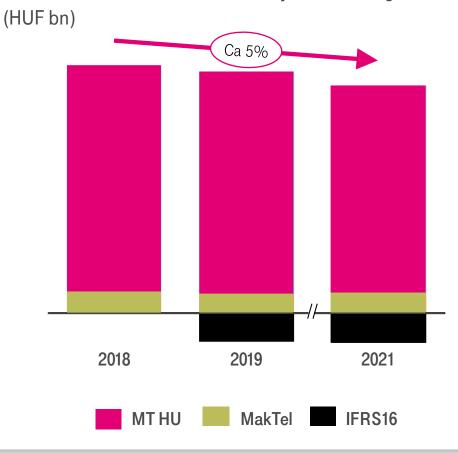
#### SLIGHT DECLINE IN 2019 BROADLY STABLE TILL 2021



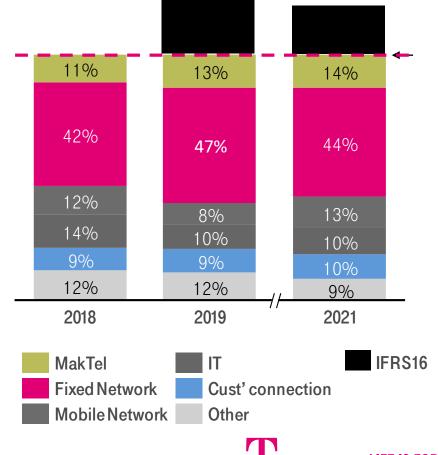
#### **RESOURCES 2018-2021**

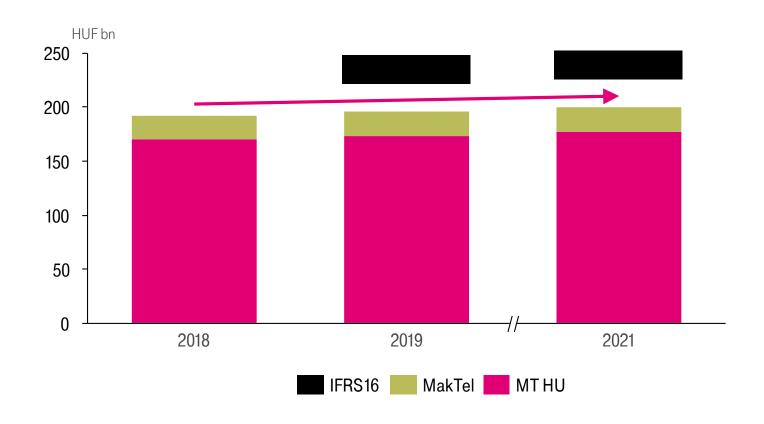
#### DECREASING INDIRECT COSTS AND BROADLY STABLE INVESTMENT EXPENDITURES

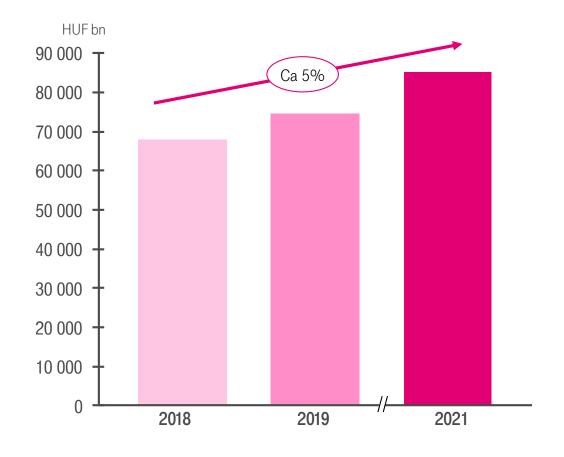
## INDIRECT COSTS w/o utility tax



### **CAPEX**







## FINANCIAL TARGETS SUMMARY

	2018 RESULTS	2019 TARGETS <sup>2</sup>	2021 TARGETS <sup>2</sup>
REVENUE	HUF 657.1 bn	slight decline	broadly stable
EBITDA	HUF 192.5 bn	increasing at a CAGR of 1% - 2%	
CAPEX <sup>1</sup>	HUF 91.8 bn	broadly stable	
FCF <sup>1</sup>	HUF 68.0 bn	increasing at a CAGR of ca. 5%	
DPS	HUF 25 DPS <sup>3</sup>	HUF 27 DPS <sup>4</sup>	

<sup>&</sup>lt;sup>1</sup>excluding spectrum license fees



<sup>&</sup>lt;sup>2</sup> on a comparable basis

<sup>&</sup>lt;sup>3</sup> subject to approval by the General Meeting

<sup>&</sup>lt;sup>4</sup> subject to the Board of Directors' future proposal to the General Meeting which will be submitted in due course, once all necessary information is available and all prerequisites to making such a proposal are met; and subject to approval by the General Meeting



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