



Procedure for complaints regarding accounting or auditing matters

Magyar Telekom's Chairman-CEO, with the agreement of the Supervisory Board and its Audit Committee issued the regulation establishing a complaint procedure. This procedure guarantees that the Supervisory Board and its Audit Committee receive all information on accounting or audit-related complaints.

Complaints regarding accounting or auditing matters can be submitted through one of the following channels:

Contact information for Magyar Telekom Group's Mondd el! (Tell me!) ethicsline:

Address: Group Compliance Director
1013 Budapest, Krisztina krt. 55., Hungary
Telephone: +36 1 458 7780
E-mail: mondde!@telekom.hu

There is also an opportunity to submit complaints to the Tell me! ethicsline of the Deutsche Telekom Group:

Telephone: +800038-24-835 (Monday-Friday, 9 a.m.-5 p.m.)
Fax: +80003824-329
E-mail: Tell-me@telekom.de
Internet: <http://tell-me.telekom.de>

We would like to draw your attention that complaints to the Deutsche Telekom Group's Tell me! ethics line may only be made without the personal data of the person you wish to complain about. Any other unlawful personal data transfer may result in civil or criminal sanctions.

Complaints may be submitted anonymously.

Complaints may be submitted in Hungarian, English or the primary language spoken at the member company at which the employee is based.

Notifications with regard to suspected fraud will be handled with the utmost confidentiality possible in the circumstances.