

LIST OF ABBREVIATIONS

ABBREVIATION	FULLNAME	ABBREVIATION	FULLNAME
AG	Aktiengesellschaft (Company limited by shares)	GDPR	General Data Protection Regulation
AIB	Association of Issuing Bodies	GEI	Gender Equality Index
AOSZ	National Association of autism	GHG	GreenHouse Gases
CAPEX	Capital expenditures	GJ	giga Joule
CDP	Carbon Disclosure Project	GmbH	Gesellschaft mit beschränkter Haftung
CEO	Chief Executive Officer	GoO	Guarantee of Origin
CEX	Customer Experience (Ügyfélművelés)	GRI	Global Reporting Initiative
CFO	Chief Financial Officer	GTC	General Terms and Conditions
CO	carbon monoxide	GVH	Hungarian Competition Authority
CO ₂	carbon dioxide	GWh	gigawatt-hour
CO _{2e}	carbon dioxide equivalence	GYED/GYES	Employees on maternity leave or childcare benefit
CPE	Customer Premise Equipment	HBLF	Hungarian Business Leaders Forum
CPO	Chief People Officer	HÉT	Telecommunication Reconciliation Council
DE&I	Diversity, Equal Opportunity and Inclusion	HQ	Headquarter
DT	Deutsche Telekom	HR	Human Resources
E2E	End-to-end testing	HUF	Hungarian Forints
EMF	Electromagnetic Fields	ICCA	International Congress and Convention Association
ESG	Environmental Social Governance aspects	ICNIRP	International Commission on Non-Ionising Radiation Protection
ESzCsM	Ministry of Health, Welfare and Family Affairs	ICT	Information and communication technology
ETNO	European Telecommunications Network Operators' Association	ICS	Internal Control System
EU	European Union	IFRS	International Financial Reporting Standards
GB	Gigabyte	IoT	internet of things
Gbit	gigabit (106 bit)	IPCC	Intergovernmental Panel on Climate Change

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IPTV	Internet Protocol TV	MVGYSZ	Hungarian Federation of the Blind and Partially Sighted
ISO	International Organization for Standardization	MWh	megawatt-hour
IT	Information Technology	NAIH	National Authority for Data Protection and Freedom of Information
IVSZ	Association of Digital Businesses	NAV	National Tax and Customs Administration of Hungary
JAC	Joint Audit Cooperation	NGICCA	Next Generation International Customer Contact Analysis
JVSZ	Joint Venture Association	NGO	Non Governmental organization
kg	kilogramm	NMHH	National Media and Infocommunications Authority
km	kilometer	NOx	nitrogen-oxide
kWh	kilowatt-hour	NPS	Net Promoter Score
L	litre	OECD	Organisation for Economic Co-operation and Development
LLC	limited liability company	OPEX	operating expenses
LS	Leadership Squad	PDH	Plezokron digitális hierarchia
Ltd.	private company limited by shares	Plc.	(Plc.) public limited company
LTE	long term evolution	Ptk.	Civil code / Polgári Törvénykönyv
LTI	Long-term incentive	R&D	Research and Development
M	million	RADMAN	personal radiation detector
m ³	cubic metre	SAR	Specific Absorption Rate
MASIT	Macedonian IT Chamber	SBP	Share benefit program
Mbit	Megabit	SBTi	Science Based Target initiative
MEBIR	Occupational Health and Safety Management System	SINOSZ	Hungarian Association of the Deaf and Hard of Hearing
MEOSZ	National Federation of Disabled Persons' Associations	SDG	Sustainable Development Goals
MHz	megahertz	SLA	Service Level Agreement
MSCI	Morgan Stanley Capital International	SMB	Small and medium-sized business
MT	Magyar Telekom	SME	Small and medium-sized enterprises

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SOHO	Small office home office	UMTS	Universal Mobile Telecommunications System
SOx	Sulfur oxide	UN	United Nations
STEM	Science, Technology, Engineering, Mathematics	UNFCCC	United Nations Framework Convention on Climate Change
T	ton	UX	User Experience
TCFD	Task Force on Climate related Financial disclosure	WCAG	Web Content Accessibility Guidelines
tCO ₂	total carbon dioxide	WHO	World Health Organization
TRIM Index	a standardized indicator system to explore customer satisfaction and customer loyalty	WHOIARC	International Agency for Research on Cancer