

PROCEDURE FOR COMPLAINTS REGARDING ACCOUNTING OR AUDITING MATTERS

The CEO of Magyar Telekom Nyrt. with the agreement of the Supervisory Board and the Audit Committee issued the regulation establishing a complaint procedure regarding accounting matters. This procedure guarantees that the Supervisory Board and the Audit Committee receive all information on accounting or audit-related complaints.

Complaints regarding accounting or auditing matters can be submitted through one of the following channels:

Contact information for Magyar Telekom Group's Mondd el! (Tell me!) ethics line:

Address: Group Compliance Lead, 1097 Budapest, Könyves Kálmánt krt. 36.

Telephone: +36 1 458 7780

E-mail: mondd.el@telekom.hu

There is also an opportunity to submit a complaint to the **Tell me!** ethics line of the Deutsche Telekom Group:

Telephone: +8000 3824 835 (Monday-Friday, 9 a.m.-5 p.m.)

E-mail: <u>tell-me@telekom.de</u>

Internet: <u>http://tell-me.telekom.de</u>

Complaints may be submitted anonymously.

Complaints may be submitted in Hungarian or English, or in the language used as the primary language at the member company at which the employee is based.

Notifications of suspected fraud will be handled with the utmost confidentiality possible in the circumstances.