



**Custom Subscriber Contract Amendment**

Old current account number: ..... Registration date: **ICCM** .....

Old subscriber name: .....

Old Subscriber's address: .....

Old Invoice payer's name: .....

Old Invoice payer's address: .....

The name of representative for business subscribers: .....

I/we declare that for the following Subscriber Number subscriber card(s) I am/we are canceling subscriber rights and the right of use for universal balance, and in case of Mix products the right of use for Domino or universal balance as of month **2020**.....day 1.

Subscriber Number	contract number	Penalty	gross amount	contract period expires at
		-	-	-

Further Subscriber Numbers in the Appendix  Non-deactivated Subscriber Numbers linked to this current account: .....

New current account number: .....

New Subscriber name: .....

New Subscriber address: .....

New Invoice payer name: .....

New Invoice payer address: .....

The name of representative for business subscribers: .....

I/we declare that I am/we are overtaking subscriber rights and the payment of subscriber card(s) service and mobile purchase charges and paying their related current account balance, and the right of use for universal balance, and in case of Mix products the right of use for Domino or universal balance for the following Subscriber Number subscriber card(s) as of month **2020**..... day 1

- The Subscriber and the Invoice Payer acknowledge that they have joint and several liabilities for the payment of invoices, and the Provider is entitled to bill service charges within one year of their use as per the Electronic Telecommunications Act, that is, Act C of 2003, § 143. paragraph (2).
- I got familiar with and accept the Magyar Telekom Plc. General Contract Terms and Charges.
- I acknowledge that amendments are subject to the following conditions:
  - Paying the charges of the above current account, that is currently: ..... HUF
  - attaching the following missing documents for corporations:

- Court of Registration order (claim for the registration of a corporation or a related certificate of submission)
- specimen signature
- Bank account number
- Tax registration number
- authorization

If all documents are not attached within 10 working days from submitting the demand for transfer or the invoice is not paid, the demand automatically becomes invalid without any further notice.

I understand that according to the Kapcsolat Program Rules section 4.3 and 4.4 the change of Subscriber/invoice Payer induces that the Card Holder automatically loses its entitlement to Kapcsolat Golden- / Platinum Card rights, and the Provider will delete the validity of the Golden- / Platinum Card card and from this date the Golden- / Platinum Card will be deactivated. From this date all rights of the Card Holder are terminated in relation to the Golden- / Platinum Card. In this case the Provider issues a Golden Card to the New Subscriber, if this entity can meet the conditions as per the Kapcsolat Program Rules chapter 3.

I the undersigned – New Subscriber/Invoice Payer acknowledge that in case the Old Subscriber/Invoice Payer joined the Provider\*\* system with the use of a discount the following conditions will apply. The discount plans are valid as marked in the chart next to the Subscriber Numbers above. Until that date I cannot suspend the relevant services for a reason actionable to me. Also the suspension for outstanding invoices on the Subscriber/Invoice Payer side is considered a suspension that is actionable to the Subscriber; In case I chose installment payment within the discount subscription plan, I undertake to pay installments due as per the agreement, and understand that the Provider cannot change the purchase invoice for installment payments.

In case I am unable to meet the above conditions: that is considered a breach of Contract by the Subscriber and I have to pay the above Penalty to the Provider. The Subscriber and the Invoice Payer have joint and several liabilities to pay Penalties.

Furthermore I acknowledge if I use a discount plan for hardware purchase and it is still valid, the hardware can only be used with a Magyar Telekom Plc. SIM card. I can request SIM lock removal at the Provider's Customer Service after the definite term is over and it is a pay service as per the valid Charges.

In case my telephone is stolen I have to provide a copy of the police report for Magyar Telekom Plc. for blocking it. In case the Subscriber (SIM) card is lost or stolen you have 14 days from the blocking date requested from the Provider to replace the Subscriber Card (SIM) without losing the entitlement to the discount and having to pay Penalty. Requesting a new SIM card is a pay service and the charges are calculated as per the valid Charges. Only the owner of the lost or stolen telephone may request deactivation or reactivation of the hardware.

By signing this Contract Amendment the Subscriber declares with full responsibility that:

- As a natural person it is using the Services as residential subscriber outside the circle of its business activities;
- As a natural person it is using the Services within its business activities as non-residential subscriber
- I received detailed information on the rules for residential subscribers their use, advantages and disadvantages, however as per the valid statutes being an SME customer I wish to apply the rules for residential subscribers;
- I received detailed information on the rules for residential subscribers their use, advantages and disadvantages, however as per the valid statutes being an SME customer I do not wish to apply the rules for residential subscribers, or we handle them as per the relevant separate agreement;

The Customer presented the original document(s) to the Customer Service representative for identification and checking entitlement .

This Amendment is valid only together with the Custom Subscriber Contract. By signing this Amendment the New Subscriber accepts the Custom Subscriber Contract as binding.

Monthly invoices generated after the first of the month will be billed to the New Subscriber, and if the Invoice Payer is a separate entity to the New Invoice Payer.

In case the Contract Amendment is from a business subscriber to new business subscriber the Subscriber and the Provider (hereinafter: Contracting Parties) unanimously agree that the Tariff Plan and the changes to the selected services in the

invoicing system will be executed within 30 working days from the date when the New Subscriber data become valid differently from ESZR § 7. paragraph (1) and GBCT body text section 2.4 The Subscriber accepts the changes and expressly confirms them by signing this Contract Amendment.

Shall the change be made from a business subscriber to a residential subscriber the Tariff Plan and the changes to the selected services in the invoicing system will be executed within 15 days from the date when the New Subscriber data become valid.

The Subscriber/Invoice Payer changes will be valid as of: .....

Date of registering Subscriber change request: .....

\*\*Legal predecessor of Magyar Telekom Plc

On behalf of the old Subscriber:  
(.....)

On behalf of the new Subscriber:  
(.....)

.....  
signed

.....  
signed

ID card number: .....

ID card number: .....

On behalf of the Old Subscriber:  
(.....)

On behalf of the New Subscriber:  
(.....)

.....  
signed

.....  
signed

ID card number.....

ID card number: .....

Magyar Telekom Plc. Administrator name:.....

signature .....

Master data

Contract Date	Current account number	Subscriber Number
Contract number	Subscriber (SIM) card number	Administrator

The required contents for this Custom Subscriber Contract is regulated by the Electronic Telecom Act (Eht), that is, Act C of 2003 § 129 paragraph (5) and the decree of the president of the National Media and Telecommunications Authority 2/2015. (March 30, hereinafter Decree) § 11 according to the listed names of chapters and their order.

The Subscriber Contract (hereinafter Subscriber Contract) comprises the Custom Subscriber Contract and its and its appendix, that is, the Subscriber Frame Agreement and the Provider's General Contract Terms (hereinafter: GCT).

a) **Personal Details**

Subscriber Data#

Name	Name at birth	
Notification address	Address	Contact telephone**
Address (registered seat)		
Place of birth	Date of birth	Mother's maiden name
ID card number* (Subscriber, Representative, Authorized)	Other document type*	Other document number
Name of representative / proxy	Company registration number/trade register number	Tax ID
Bank name	Bank account or residential account number	

Invoice payer details# - if different from the Subscriber (identical )

Name	Name at birth	
Notification address	Address	Contact telephone**
Address (registered seat)		
Place of birth	Date of birth	Mother's maiden name
ID card number* (Subscriber, Representative, Authorized)	Other document type*	Other document number
Name of representative / proxy	Company registration number/trade register number	Tax ID
Bank name	Bank account or residential account number	

\*By signing the Custom Subscriber Contract I approve that the Provider handles the data I provided for enforcing claims against the Subscriber, and manage those in order to prevent abuse of the personal data of the Subscriber concerned when contracting (e.g. fake ID). I also acknowledge that my approval is not a precondition for concluding the Subscriber Contract.

I/we declare with full liability that the data I/we provided in relation to the present Custom Subscriber Contract are true. By signing this Custom Subscriber Contract the Subscriber and Invoice Payer approve that the Provider handles data marked with #- in order to meet their obligations.

\*\*In relation to contact e-mail and telephone number this is to call the attention of the Dear Subscriber, if third party details are entered, the Subscriber is responsible to obtain the informed and prior voluntary approval of the person concerned.

I provided contact details to the Provider to notify me in relation to questions of performing the Subscriber Contract, and I accept notification on this medium. I accept that the Provider informs me of Subscriber Contract performance related questions in email or via other electronic communications channels as per the Eht. § 144 sections (2) b. and c.

I declare that data management has a purpose of meeting the obligations of the current Contract and checking them, and I provided the above data to the Provider voluntarily for the above purpose, and I understand that my approval for certain data is not a condition to contracting.

I the undersigned declare that I approved, if the Provider performed a solvency check before concluding the Subscriber Contract by providing data. If my solvency rating did not meet the requirements during the check, I can only use this service with making a service charge advance payment.

I approve that Magyar Telekom PLC manages my personal subscriber data (ID, contact details, usage and invoicing) based on my approval, or as permitted by the law – even with the use of an automatic call system – for direct business acquisition, or market research. The Subscriber may change or withdraw the present Statement at any Customer Service channel of the Provider after successful identification.

yes  no

I approve that Magyar Telekom PLC manages my personal subscriber data (ID, contact details) based on my approval, or as permitted by the law for sending its partner offers. The Subscriber may change or withdraw the present Statement at any Customer Service channel of the Provider after successful identification.

yes  no

According to Act XXXIV of 2004 § 3 paragraph (1) on Small and Medium Enterprises (SME), Small and Medium Enterprises are enterprises with a total number of employees under 250 and their annual net revenue does not exceed the HUF equivalent of maximum 50 million Euro, or their equity does not exceed the HUF equivalent of 43 million Euro, however enterprises do not qualify for SME enterprise status, where the state or municipal direct or indirect quota - based on capital or voting rights - separately or jointly exceeds 25%.

- I declare that I am using this service as a natural person not as a residential subscriber (Employee Fleet);
- I declare that the enterprise I represent is classified as small and medium enterprise based on the above, or I am using the service within my own economic activities
- I declare that when signing this Customer Subscriber Contract I received detailed information on the rules for residential subscribers their use, advantages and disadvantages, however **(as an SME customer)** I do not wish to apply the rules for residential subscribers.

## b) Provider data

### Provider data

Provider name: **Magyar Telekom PLC.**

Registered address: H-1097 Budapest, Könyves Kálmán Blvd. 36.

Trade Registry Number: Budapest Metropolitan Court as the Court of Registry CG 01-10-041928

Tel: (36-1) 265-9200, (36-1) 204-4128

### Customer service, fault reports to small and medium enterprises:

24 hour telephone customer service number (36-1) 265-8444 and toll free number 1400 from on net numbers,

Mail address: H-1276 Budapest, P.O. Box 1400

Personal customer service points (<http://www.telekom.hu/uzletkereso>),

E-mail: [uzleti@telekom.hu](mailto:uzleti@telekom.hu)

Website: [www.telekom.hu/uzleti](http://www.telekom.hu/uzleti)

## c) Subscriber service that is the subject of this Contract

ca) Description of the service, the tariff plan, services requested by the Subscriber, informing the Subscriber if the service used is a universal service, and the location of the subscriber access point

Payment method

Postal payment <input type="checkbox"/>	Bank transfer <input type="checkbox"/>
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Hardware details

Hardware type

IMEI number

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Tariff Plan

Invoicing period: Calendar month

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I request CLIP on the number called

Detailed call data (itemized bill)\* -

I request  I do not request

\* With this report the Subscriber may receive data of other natural person users. Based on valid statutes the Subscriber is entitled to receive information on these only if these users approved it. It is the exclusive responsibility of the Subscriber to acquire the approvals.

Activating an off listed number

If the off directory number service is activated the listing of my data in directory services, and the telephone book is not possible. The Subscriber may change or withdraw the present Statement at any Customer Service channel of the Provider after successful identification.

### Universal service

The Provider informed the Subscriber that this Service is not a universal service.

### Subscriber Access Point

For the purposes of this Subscriber Agreement the Subscriber Access Point is the telecommunications equipment and that is typically a mobile device used by the end user.

**cb) Service commencement deadline**

After concluding the Subscriber Contract the Provider undertakes to provide a Network Access Point to the Subscriber within 24 hours if personally requested, and for telephone (telemarketing) and Internet (webshop) orders within 5 working days. In case of number porting the mobile telephone service is activated in the number porting time window.

**cc) Basic charges and other charges**

When this Custom Subscriber Contract is concluded the valid conditions are included. The Provider provides services as per the Tariff Plan selected above, the provisions of the Custom Subscriber Contract, the Frame Agreement or other contract amendment and the GBCT as requested by the Subscriber and the Invoice Payer. The basic charges for the Tariff Plan and other services ordered by the Subscriber are listed in Subscriber Frame Agreement and GBCT Appendix No. 2. Related other charges, a different method of use as compared to the typical service conditions (especially: use abroad, exceeding the data limit, use after the expiry of the definite term contract) charges can be found when this Contract is signed in the Charges. These charges are part of the Custom Subscriber Contract without being listed in detail in the Custom Subscriber Contract. For this service the basis for calculating charges for basic services is the volume of use or traffic in time or expressed in some other unit, while partial services are charged as per the above according to the Charges.

The Subscriber acknowledges that it can start a data call with its telephone, which according to the data tariff plan to the subscription is a pay service according to the valid charges, or is part of the usage related to the data tariff plan balance. Depending on the telephone settings data traffic can be generated for instance with automatic software upgrade or with applications that use permanent data connection without a separate approval of the Subscriber. The Subscriber can access information of the details in the user manual or description of the software used.

**cd) The method of paying charges**

The Subscriber is obliged to pay one time connection fee when concluding the Subscriber Contract, and the charges according to the Charges of the Subscriber Frame Agreement or other Contract Amendment based on the monthly invoice of the Provider issued and sent after the current month and keep the payment deadline of the invoice. The Subscriber can pay charges in cash, via bank transfer, postal check or in case of previous Provider approval with direct debit order. The invoice can be paid via the Provider Web Customer Service electronically, and also in shops with personal Customer Service (personal customer contact points: <http://www.telekom.hu/uzletkereso>).

**ce) Invoice issue deadline**

The Provider issues and sends the invoice to the Subscriber within 25 days following the actual month. The Provider can invoice foreign usage charges for one year following the actual month depending on the data providing of the foreign provider.

- a) Based on the Subscriber Contract the Provider issues its service invoice monthly after the current month and sends it to the Subscriber by mail or electronically, and that includes the subscription and/or usage and/or one time fees.

If the Subscriber is entitled to a discount and discount is enforced in the invoices, the service charges are to be post paid after the current month as per the actual use in accordance with the Subscriber Contract.

Invoicing of services used are from the 1st day of the month to the last day of the month. Extended invoicing period is used, in case the Provider experiences a peak in invoicing data as compared to the usual invoicing data related to the given Subscriber, or experiences a problem during quality check that requires further investigation. Invoice payment deadline marked as arrival deadline must be at least 10 days from the date of sending out. (Arrival deadline: a deadline in calendar days until which the invoice has to be paid to the Provider as marked on the invoice.)

For certain discounts available to the Subscriber a precondition to discount entitlement may be service use invoicing according to a certain invoice document (a current account).

Shall the Provider's account not receive the amount invoiced until the arrival deadline, the Provider is entitled to charge Interim Interest for business subscribers as per § 6:155 paragraph (1) of Act V. of 2013 (the Civil Code), while for residential subscribers as per the GCT for residential subscribers, and also the charges related to the delay (charges of payment notice procedure) as Penalty.

**cf) Subscriber Number and deadline for disclosing the Subscriber Number**

If the Provider allocated a Subscriber Number to the Service, the Parties include that in the header of the Custom Subscriber Contract for easier identification. If this is not available when contracting, the Parties agree on the deadline for communicating the Subscriber Number in their attached agreement.

**cg) Discounts provided and their extent**

Discounts and their extent as per the subscriber service in accordance with the Subscriber Agreement are listed in the Frame Agreement or other contract amendments and the valid Charges.

**d) Term and validity of the Subscriber Contract and the day of expiry in case the parties present concluded a definite term contract**

This Custom Subscriber Contract becomes valid on the day, when signed, except for the case when the number is ported to the Provider, in that case it becomes valid when the number porting is executed, and mobile telephone service activation takes place in the number porting time window. The last provision does not refer to the number porting demand in the current Custom Subscriber Contract, and for possible provisions and statements on data management. The Parties record that the Provider is entitled to the connection charge paid in relation to the number porting demand in case number porting fails. The Subscriber Contract is made by the Subscriber signing the Custom Subscriber Contract, and paying the prepaid charges as per the valid Charges, and as a result the Provider installs an access point to its network. Unless regulated otherwise by the Parties the Custom Subscriber Contract is made for an indefinite term. Shall this Custom Subscriber Contract be made for a definite term, the definite term and its expiry date is regulated by the relevant contract amendment.

Upon the agreement of the Parties the Subscriber Contract can be definite or indefinite time. The exact term of the Contract for the given service and detailed conditions for the Tariff Plan, Tariff Plan related conditions for definite or indefinite term, and further discounts and paying Penalty are regulated by this Custom Subscriber Contract its appendices, additions, the GCT and its relevant appendices.

For the contract of the Parties present the expiry date of the definite time is calculated from the date of contracting, and it is the equivalent of the calendar day of contracting.

If the Subscriber assumed the obligation in the definite term Custom Subscriber Contract to use the Service or the related product, and concluded the Contract with consideration of the related discounts, and terminates the definite time Contract with regular termination prematurely before the end of the definite term or it is prematurely terminated for a reason actionable to the Subscriber, the Subscriber is obliged to pay Penalty.

Detailed rules of contracting are regulated by the GCT body text section 2.

**e) When applicable clear subscriber (yes/no) statements, the methods of making a statement, its withdrawal its cases and deadlines.**

The conditions of the Statements and this Custom Subscriber Contract their acceptance, and the signature certifying them happens at the same time when the Contract is signed.

The Subscriber after the appropriate identification may any time provide withdraw or modify its statement related to data management, and during the subscriber contract the subscriber statement for publishing its details in the directory services, and for value added services the necessary subscriber statement on positioning data management in addition to usage data, Subscriber statement on electronic telecommunications service sales and business acquisition related personal data management, on the telephone number 1430 that is a toll free number from the Magyar Telekom fixed line network.

**ea) Subscriber directory list statement:**

For technical reasons the statement for this section is under section c) of the Contract.

**eb) On providing positioning data in addition to usage data**

Via the content related positioning the Subscriber can use third party content services, during which the provider positions the telephone used by the Subscriber and hands over the positioning data to a third party for content providing. Currently the necessary positioning is performed by the Provider, and Subscriber approval is requested each time via the Provider web or mobile portal by accepting the electronic positioning statement.

**ec) On electronic telecommunications service sales and business acquisition related personal data management:**

For technical reasons the statement for this section is under section a) of the Contract.

**ed) On requesting itemized bill:**

For technical reasons the statement for this section is under section c) of the Contract.

**ee) On using interim providers with pre-selection:**

This provision is not applicable here.

**ef) On residential subscriber quality;**

For technical reasons the statement for this section is under section a) of the Contract.

**eg) On small and medium enterprise quality:**

For technical reasons the statement for this section is under section a) of the Contract.

**eh) On getting familiar with the contents of the Custom Subscriber Contract**

I got familiar with the Custom Subscriber Contract and its inseparable appendices, additions and the relevant GCT accept their provisions, and accordingly I undertake the obligations in the listed documents.

**ei) Statement on the acknowledgment of § 8 paragraph (2) regarding the right of termination as per the ETA:**

I declare that when signing the Subscriber Contract I received information from the Provider on the following: The Subscriber can terminate mobile Internet-access or mobile radio telephone service Subscriber Contract with immediate effect within 14 days from service commencement, if its interest no longer exists as at the requested contractual subscriber location (address or top lot number) the service quality does not meet the contents of the Subscriber Contract, or the Service cannot be used. In case of termination the Provider can only claim the year to date monthly fee from the date of contracting to the date of termination, and for services with a monthly fee related to usage the charges of traffic actually used by the Subscriber, or the price of other services used for case by case charges.

**f) Financial or data limits for use:**

In case the Provider uses custom limits, the Subscriber accepts them with a separate statement.

**g) -l) References to GBCT certain regulations (§ 11 paragraph (1) sections g-l)**

All other service related charges (cc), subscriber contract amendment cases, their conditions and rights of the Subscriber for unilateral termination (g), the cases of terminating the Subscriber Contract, its conditions and legal consequences (h); information on the available procedures to the Subscriber for legal disputes and the proceeding authorities (i), legal consequences of breach of Contract by the Provider, and especially about violating provisions for service quality, limitation and suspension, and the rights of the Subscriber, the order of refund, and the Penalty payable to the Subscriber (j), conditions of termination and suspension of the Subscriber Contract and conditions of restriction of service (k), references to fault reporting and invoice complaint methods and the order of invoice complaint and fault report administration and maintenance service related information (l) are listed by the Provider in the GBCT and its Appendices as marked in the following chart:

Provisions	GBCT text sections concerned
All other service related charges ( cc)	For business subscribers as per the GBCT service appendix No. 2 for the subject of the Custom Subscriber Agreement, and for residential subscribers as per the GCT Appendix No. 5.a
Subscriber Contract amendment cases, their conditions and rights of the Subscriber for unilateral termination (g).	For business subscribers it is the GBCT sections 12.1 and 12.2, and for residential subscribers it is regulated by the GCT sections 12.1 and 12.2.
Cases and conditions of subscriber contract termination (h).	For business subscribers it is the GBCT sections 12.3 and 12.4, and 12.5 for residential subscribers it is regulated by the GCT for residential subscribers sections 12.3, 12.4 and 12.5.
Notification on procedures and organizations available for the Subscriber for legal disputes (i).	For business subscribers it is the GBCT sections 1.6, and for residential subscribers it is regulated by the GCT for residential subscribers sections 6.6.
Legal consequences of breach of Contract by the Provider, and especially about violating provisions for service quality, limitation and suspension, and the rights of the Subscriber, the order of refund, and the penalty payable to the Subscriber (j)	For business subscribers it is the GBCT sections 6.1, 6.2, and 6.3, and for residential subscribers it is regulated by the GCT for residential subscribers sections 4.5 and 7.4.
Conditions for Subscriber Contract suspension and limitation (k).	For business subscribers it is the GBCT section 5, and for residential subscribers it is regulated by the GCT section 5.
Fault reporting and invoice complaint methods and the order of invoice complaint administration and maintenance service related information (l).	For business subscribers it is the GBCT section 6, and for residential subscribers it is regulated by the GCT for residential subscribers section 6.

#### Deviations from Act V of 2013 (CC.):

By mutual consent the Contracting Parties agree differently from the provisions of the CC about the following:

- The Contracting Parties do not employ the contents of § 6:63 paragraph (5) of Act V of 2013 for the Subscriber Contract.
- The Contracting Parties ascertain that prior to and during contracting they fully met their cooperation and information providing obligations as per the valid statutes.
- This Custom Subscriber Contract its Appendices and the relevant GBCT include all conditions for the subject service of this Custom Subscriber Contract. Any statements, offers and obligations made during contracting however not included in this Custom Subscriber Contract (and its Appendices and GBCT) are not part of this Contract.
- Regarding compensation liability also including Penalty payment obligation the Parties record that any Party is exempted from responsibility, if it acted as generally expectable in the given situation.
- For any claims originating from this Contract the payment due notice sent to the other Party disconnects the period of becoming obsolete.

#### Other statements certifying mandatory notifications

This is to declare that I received information when I signed the Subscriber Contract on the valid roaming charges, especially on euro-voice tariffs and euro-SMS tariffs, data usage limits and also of the alternative roaming provider choice option as per the No. 531/2012/EU Decree valid as of July 1, 2014 for the regulated EU/EC areas and the local roaming data access offered by the Provider.

The Provider called my attention to the risks of automatic and uncontrolled roaming data service connections and downloads and the cases of unintentional roaming and how to avoid them. By signing this Contract the Subscriber declares that it is aware

of the decree that became valid as of April 30, 2016, that is, No. 531/2012/EU on roaming and its amendment No. 2015/2120 EU. The Subscriber received information on Provider surcharges and roaming charges according to the new regulations.

This is to declare that before making my Statement for this Subscriber Contract I received Information on the options of concluding an indefinite and definite term subscriber contract and their detailed conditions. I accept that this Contract has identical contents to that of the information provided.

I declare that prior to concluding a definite term Custom Subscriber Contract the Provider informed me of the minimum charges to be paid during the entire term of the definite time contract (especially of the Subscriber Contract connection charge, tariff plan monthly or periodical charge, in case of selling CPE or other devices the device price, the starting installment, further installments, interests and other charges, if leased the amount of lease, possible charge of use for other uses) prior to contracting per service or service component separately and also collectively, and these pieces of information are recorded in an addition to the present Contract.

I declare that my contracting capacity and authorization is not limited, I have all necessary authorizations to conclude this Custom Subscriber Contract, and there is no obstacle to concluding this Custom Subscriber Contract with the contents as described above. By signing this Custom Subscriber Contract the Subscriber declares that it has all necessary authorizations to conclude this Contract and to undertake its related obligations therein.

When signing the Subscriber Contract I received information from the Provider and acknowledge the following: During the validity of the Subscriber Contract or after its termination within the applicable time limitation, the Subscriber can request the hand over of the contents of the valid contract once a year at a time requested by the Subscriber within 8 days, or sending it on paper or in a printed form or on any other permanent data device, or via email.

No 1 Appendix is an inseparable part of the Custom Subscriber Contract, and that is, the date ..... number ..... Subscriber Frame Agreement. I declare that I have no overdue charges to the Provider. Service related Subscriber fault reports, complaints, invoice complaints can be submitted at the above described Provider Customer Service contacts in writing or in person.

Any questions not regulated by this Contract and contract amendments from business subscriber to other business subscribers are to be governed by the valid GBCT body text and its Appendix No 2, and for residential subscribers by the GCT for residential subscribers and its appendices. The Contracting Parties unanimously accept the relevant General Business Contract Terms body text and its Appendices by signing this Contract.

Should there be any controversy between the contents of the valid GCT and with regards to this Contract, the provisions of this Contract shall override.

Subscriber signature: \_\_\_\_\_  
Invoice payer signature: \_\_\_\_\_  
Administrator signature: \_\_\_\_\_

Comments: <b>Subscriber password (5 digit numerical):</b>
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The administrator has viewed the original documents and entered the data of the contract from those.